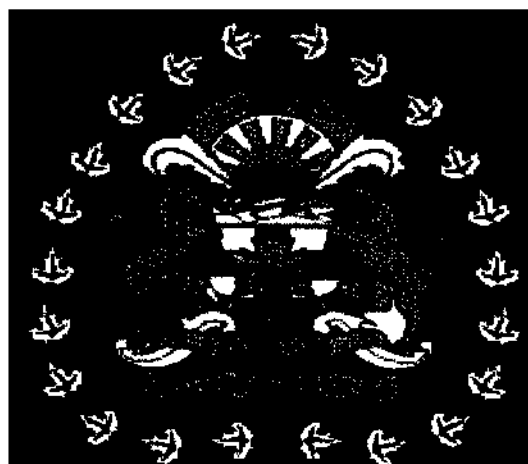


**CALGARY POLICE  
SERVICE**

**Prostitution Study Team**



**Problem Solving with  
the Community**

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## **Herman Goldstein Award for Excellence in Problem-Oriented Policing**

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# **The Herman Goldstein Award**

**For Excellence in Problem-Oriented Policing**

**A Multi-Discipline Approach to  
Management and Control of Prostitution**

*presented by*

**Calgary Police Service  
Vice Unit**

**Contact Person:** Debbie Middleton-Hope

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## **Abstract:**

Prostitution is a very complex issue for which there is no simple answer or immediate resolution. The Calgary Police Service strongly believes in the development of a collaborative community-based partnership which will effectively deal with such a complicated problem.

The Vice Unit is dedicated to the management and control of prostitution in our City and are actively involved in intervention, prevention and apprehension strategies. The Unit is presently committed to a strategic plan consisting of four initiatives that address the concerns of the communities and provide for a meaningful and sustainable multi-disciplinary response by all stakeholders. The initiatives are as follows:

1) Initiative #1: Identify Sex Trade at the Street (ISTATS officers). Forty-two police officers were trained in prostitution related issues. These officers are expected to focus on prostitution concerns in their communities as time permits during their regularly scheduled shifts. This initiative has enhanced contact with community, as well as contributed to identifying violent sex trade offenders.

In June of 1999, the ISTATS officers received further training in a program called D.I.S.C., which is a data management system, that focuses on the consumer. The demand brings forth the supply, and by redirecting police attention to the purchasers, the consumer is now made accountable for their behavior. The D.I.S.C. system provides a "pro-active" approach to deter the street level sex-trade by identifying the sex trade offender and their activities.

2) Initiative #2- Needle Safety Project - For nearly a year, several stakeholders have been meeting regularly and have developed a strategical plan to deal with the sex trade debris that is plaguing our city streets. The Fire Department is the lead agency and the completed communication plan was implemented in September 1999.

3) Initiative #3 Education - One of the long term solutions to the issue of prostitution is education. The Calgary Police Service is committed to act as a catalyst with other identified stakeholder groups to institute educational programs for youth, parents and the public regarding prostitution. For example, the Calgary Police Service, through its Media Liaison Committee, continues to address the issue of appropriate media content that educates the community on this issue.

4) Initiative #4- City Enforcement Team - Unfortunately, the present shortage of manpower is delaying the implementation of this strategy. The issue of establishing a permanent city enforcement team will continue to be reviewed in the context of the budget and resource allocations.

Street prostitution affects all citizens and as such it is necessary for all communities to work together with the police to combat the problems in order for prostitution to be managed and controlled. No factor has been more crucial to the reduction in crime levels than the partnership between law enforcement agencies and the communities they serve.

There is no easy solutions to the problem of prostitution, but what works best is a holistic approach on the part of committed agencies and mobilized citizens.



2000 April 27

Herman Goldstein Award Selection Committee

Dear Committee Members:

Re: A Multi-Discipline Approach to Management and Control of  
Prostitution

I would like to add my support to the enclosed application for the Herman Goldstein problem solving award. Prostitution has been an major issue of concern in the City of Calgary for a number of years. Traditional methods of control and enforcement served only to provide a temporary solution to the problem. Consequently it was recognized that a new and more comprehensive response to this issue needed to be created and the prostitution study team was formed to provide this solution.

When the team presented their final report, I was quite impressed. The four stage approach not only addressed the concerns of the community, but also involved the community and other city departments and agencies in the solution. Indeed, with the implementation of the plan, the results quickly became apparent. The number of prostitutes was reduced significantly and many of the problems associated to prostitution, and which were of concern to the community, were also greatly reduced or eliminated.

I would like to compliment the exemplary work of the Prostitution Study Team. The work of the Vice and Drug Units in partnership with uniform officers and members of the community has been outstanding. I believe that you will agree with that assessment after you have had an opportunity to review the attached submission.

Thank you.

Yours truly,

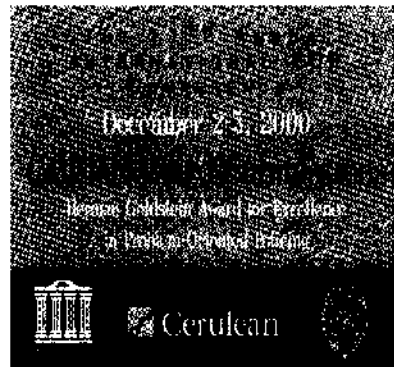
Christine E. Silverberg  
CHIEF OF POLICE

# The Herman Goldstein Award

For Excellence in Problem-Oriented Policing

A Multi-Discipline Approach to  
Management and Control of Prostitution  
*presented by*

Calgary Police Service  
Vice Unit



# **The Herman Goldstein Award for Excellence in Problem-Oriented Policing**



## **Calgary Police Service Vice Unit**

### **A Multi-Discipline Approach to Management and Control of Prostitution**

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There is no easy solutions to the problem of prostitution, but what works best is a holistic approach on the part of committed agencies and mobilized citizens.

**Issue:**

In June 1998, the Victoria Crossing Business Revitalization Committee approached the Calgary Police Commission with a request that a strategy be initiated to deal with the issue of prostitution. Victoria Park is a Calgary inner city community with over 5000 residents. Over the last few years, this community has **experienced** an influx of prostitutes who had been displaced from a neighbouring community. The combination of decomposing buildings, absentee landlords, and a predominantly young population has made Victoria Park a desirable location for the prostitution trade. As a result, prostitutes turning tricks, drugs, needles, condoms and other associated prostitution debris became common place in this community. Community residents voiced their concerns when the prostitutes arrived and many strategies such as private security guards and stinging operations were employed as a means to "clean up the streets". Unfortunately, these initiatives either had short-term effects or no effect on the level of prostitution activity (See



Appendix A). The residents of Victoria Park, the Calgary Police Service and other stakeholders realized that a different approach had to be taken to address the pervasive social problem of prostitution.

**Scanning:**

On June 18<sup>th</sup>, 1998 the Victoria Crossing Business Revitalization Committee presented an extensive report to an open session of the Police Commission on the prostitution issues in the Victoria Park community. At the time of this report, a motion was passed by the Police Commission to have a report developed by the Calgary Police Service detailing the resources necessary to impact the problem of prostitution in Calgary.

In early July 1998, the Prostitution Study Team (PST) was created. This cross functional team of three Staff Sergeants was assigned the task of developing a strategy to combat the problems associated with prostitution in the City of Calgary, in particular Victoria Park.

At the outset, it should be recognized that the Team has had to work within a specific legal context. It is from this legal context that one gains understanding of the laws controlling prostitution.

The Vice Unit is dedicated to removing prostitutes from the street and are actively involved in intervention, prevention and apprehension strategies. The eight members of the Vice Unit respond to prostitute issues as well as several other "morality" concerns including Gambling, Child Exploitation, and pornography (See Appendix B). In the past two years, two major pimping operations were completed.



In addition, Vice Unit members have also been active participants on varying committees such as the Alberta Children Prostitution Task Force; the committee for the proposal of a Prostitution Offender Program, and they are members of the Communities for Action and Awareness on Prostitution Issues (CAAPI) in Calgary.

**Analysis:**

Street prostitution to the residents and businesses in a community means that they are disturbed by noise, litter, traffic, associated drug trade, violence, degraded sexuality, harassment and victimization. Needles and condoms, the prostitution industry debris, was the number one complaint of the citizen's interviewed. These items caused extreme "health and safety" concerns for the communities, service agencies, social agencies and the prostitutes themselves.

The PST's extensive research indicated that the focus on prostitution should be minimized and that the awareness of the health and safety of those involved should be heightened. (See Appendix C) With the emphasis on "safety", the Calgary Police Service was able to develop a multi-discipline approach to the problem. Controlling prostitution's side effects was a more realistic goal than eradicating prostitution entirely. Multi-faceted initiatives encompassing intensive policing of prostitutes, pimps and sex trade offenders, instilling cooperation with social agencies, the members of the communities and the citizens of Calgary with emphasis on "safety" was the approach taken. The Prostitution Study Team research findings noted community residents' reluctance to identify the players involved with these issues. The findings suggested that the respondents placed the greatest emphasis on the females working on the street; the visible component of prostitution. Not surprisingly, most of the community anger was directed at these women.



Some residents recognized that there are other players involved in prostitution but they often referred to these individuals in much softer terms. For example;

*The public often does not see the brutality of the pimp so can not understand why the prostitute subjects herself to the street. Pimps are not harmless. They prey on those who have dependency needs, and then use these people for their own personal gain.*

*The drug dealer is an invisible component to the street level sex trade, but is a major contributing factor. The prostitutes work the street in order to support a drug habit. The dealer is very willing to take her earnings for his product. It becomes a vicious cycle of dependency, in which only the drug dealer profits.*

*A grown man who buys children/women for sex is referred to as a "customer" or a "john". The truth is he is a Sex Trade Offender and should be identified as such.*

It was determined that the community needed to be informed about all those who derive benefit from prostitution but are not held accountable. The PST recommended that soft terms no longer be used and decided to identify the individuals involved by the role they play in prostitution. The PST developed the following initiatives and strategies:

Demand Reduction - Prevention : a pro- active strategy among police social agencies, and communities

Harm Reduction - Intervention: a co-ordinated effort with police, social agencies, and the communities

Supply Reduction - Apprehension: police investigations and enforcement



The Service recognized that responding to prostitution issues on a complaint by complaint basis only, was not a viable **strategy**. Instead the police, agencies and the community must work together to address these social issues. The police willingly took the lead in exploring **alternatives** and problem-solving strategies but relied on a multi-disciplinary approach involving committed agencies and mobilized citizens in order to minimize the impact of prostitution and address the health and safety concerns of our communities.

### **Response:**

To accomplish this end, there were 4 specific focuses that the Calgary Police Service initiated:

**Initiative #1: Identify Sex Trade at the Street Officers (I-STATS Officers)** (See Appendix D) Prostitution in the residential areas has a significantly negative impact on the quality of life for area residents. The research conducted by the PST indicated the citizens wanted high visibility policing maintained at a level sufficient to inhibit street prostitution.

In order to maintain this initiative, selected District frontline officers of the Calgary Police Service, were chosen to be trained in prostitution issues. These officers are referred to as I-STATS Officers ("Identify Sex Trade at the Street."). The officers are responsible for focussing on the issues of prostitution while completing their regular scheduled shift. The emphasis is placed on a coordinated city-wide prevention, intervention and apprehension strategy. These officers are responsible for determining the form of policing best suited to the needs of their area. This initiative improved the contact with the community, the exchange of information and established a rapport. The I-STAT officers assisted in the identification of sex trade offenders, needle discard areas, and improved investigations and Sting operations, in coordination with the Vice Unit.

The I-STAT concept was field tested by two uniform members of 1 District, who volunteered to assist with the "safety" concerns presented by the Almadina Charter School, 401 - 11 Ave SE. The



officers were requested to address the issue of the needles and condoms that were being discarded in the school yard. As many as forty needles were found at the end of each weekend. On their own initiative, and between calls, these officers established a working rapport with the school and with perseverance, they all but eliminated the incidence of needles being found on the schools' property. These officers continued to direct their patrols in the Victoria Park community and the trial project resulted in 33 field contacts, 41 warrants executed, 24 summonses, the development of numerous informants and several community contacts.

### **Accomplishments:**

- 1) *ISTATS 99-01 : Accredited Course - January 25 -29, 1999*  
*Course Development - Vice Unit/S/Sgt Middleton-Hope and S/Sgt Laventure Course Coordinator - Detective John Fulton*
  - *Forty-three officers of the CPS were trained as ISTATS officers, with two days of theory and three days of decoy training. Course content consisted of the law, changes in the law, massage, escort and exotic dancers' bylaws, profiles of the pimp, prostitute and the sex trade offender.*
  - *These officers have since been successfully used to track the activities of sex trade offenders, violent sex trade offenders, pimps, and prostitutes. The training has resulted in increased numbers of traffic summonses, check-up slips, warrants executed and intelligence reports. A serial rapist of prostitutes was identified and successfully prosecuted as a dangerous offender by trained ISTATS officers. A second serial rapist was identified by the Vice Unit and was arrested in conjunction with the Sex Crimes Unit*
  - *The training also resulted in a higher police presence in the sex trade locations and improved the public perception regarding their safety.*
  - *Trained ISTATS officers under the guidance of the Vice Unit are also conducting District Vice Stings. The training of the street officers has increased the communication between the street and the Vice Unit. As well, officers are continuously checking the exotic dancers in the strip clubs to ensure by-laws are enforced.*
- 2) *Additional Training: Vice Unit*
  - i) *Protection of Children Involved in Prostitution Act - 2 hour presentation*
  - ii) *DISC project (Deter and Identify the Sex Consumer) - 4 hr presentation*
- 3) *Vice Review Newsletter - A quarterly report distributed to the ISTATS officers, and the field officers keeping them apprized of the activity on the sex trade locations and other vice issues. Compiled by the Vice Unit.*
- 4) *Change of language: The change in the language as implied in the initial 1998 Police Commission report, has been adapted locally and provincially.*
- 5) *After reviewing the CPS ISTATS course, the Edmonton City Police have adapted the training for the street officers as recommended by the Edmonton Prostitution Task Force.*
- 6) *Undercover Techniques Course - a Vice component was added to the CPS Undercover*



*Techniques Course for the fall of 1999, and several ISTATS officers were able to participate.*

- 7) *ISTATS Accredited Course - March 13 - 17, 2000 - 30 officers were trained. Three city - bylaw officers and four Saskatoon police officers completed the course.*
- 8) *The development of a "Massage Parlour" Investigative Handbook to assist the street officer in the investigation and laying of charges on massage parlour businesses.*

## **Initiative #2: Needle Safety Project (See Appendix E)**

As previously stated the number one concern as identified by the PST was the unsightly debris that is left behind from the street level sex trade. The citizens of Calgary were very concerned about the safety issues and the exposure of children to these by-products of prostitution.

Several stakeholders were identified as having an interest in the "safety" concerns. On September 28, 1998 a meeting of these stakeholders was held at the Fire Department, Hazardous Material Unit at the main headquarters. Agencies represented were: Communities Action and Awareness on Prostitution Issues Committee (CAAPI), Calgary Police Service, Calgary Fire Department, Calgary Parks and Rec, Calgary Sewer Department, Calgary Board of Education, Calgary Regional Health Association, Alberta Mental Health, Calgary Community Projects, and Safeworks. Other agencies were identified who were unable to attend.

The general discussion evolved around the "safety concerns" in dealing with needles and condoms which can be classified as hazardous materials. It soon became apparent that each agency was operating and handling these materials in their own limited scope. No standardized training was being offered and little knowledge or direction was available when dealing with these items.

The group agreed, "debris mapping" is necessary in order for the stakeholders to determine the degree of the problem. Further stakeholders were identified as having an interest and were invited to the next meeting. All agencies were asked to return to their respective areas and research how these hazardous materials were being handled. All agency representatives agreed needles and condoms were a growing problem in the City of Calgary and a coordinated effort would be required.





The represented agencies agreed to meet again on October 28, 1998 and highlight any other concerns each agency had. A presentation was prepared and presented to the City of Calgary's Inter-Departmental Environment Committee (IDEC) on November 5, 1998.

The Calgary Police Service was an integral part of this presentation. The group agreed to work toward establishing better communications among the various organizations - social services, health ,education, legal and law enforcement, to help them intervene in time to prevent further debris development.

**Accomplishments:**

- 1) *The Prostitution Study Team made a number of presentations to different departments in the City of Calgary corporation, as well as the BRZ in an effort to find a "Champion" for the Needle Safety Project. The Calgary Fire Department, Hazardous Material Section has taken the leadership role. Presentations were prepared and delivered by S/Sgt McWilliam, S/Sgt Laventure and S/Sgt Middleton-Hope.*
- 2) *The formation of a Needle Safety Committee - stakeholders met monthly, developing strategies to combat the sex trade debris. Representatives from the CPS - S/Sgt Laventure, S/Sgt Middleton-Hope and SgtRobertson. (Sgt Robertson took S/Sgt McWilliam position on the Committee.)*
- 3) *Public Awareness Campaign: Brochures, pamphlets, posters developed for distribution to schools, homes, public offices, medical buildings and high intravenous drug locations. A printed material and a media campaign focussed on educating the public as to the dangers and proper disposal of the sex trade debris. Campaign kick off was September 1999. (Developed by committee members)*
- 4) *Needle Disposal Units: The design and development of a safe needle disposal unit in which used needles can be discarded. Debris mapping by the CPS indicated the high risk locations. Twelve boxes were placed in the community and more than 4,000 needles were gathered in the first two months. (Developed by CFD and CPS)*
- 5) *City of Calgary Employee Training video and accompanying brochures: Directed at the safe disposal of the needle and condom debris as handled by the City employees. CPS Video Unit responsible for the development of the video with the assistance of the Hazardous Material Section, CPS and Parks and Rec.*
- 6) *All the City Employees involved in the Needle Safety Project, won an Employee award for initiative.*
- 7) *The Needle Safety Committee representatives have been invited to a national conference on Prostitution to present the Needle Safety Project, in May 2000.*

**Initiative #3: Education Programs** (See Appendix F)

Ultimately, the long term solution to the issue of prostitution is education. The general public has limited knowledge about the legal, social, health and economic implications that are enveloped by the street level sex trade.



To combat the "safety" concerns surrounding street prostitution, it was and is necessary to continue to educate the police and the citizens of Calgary on all the issues involved, not just the visible components but also the underlying social issues and motivations for those involved in all aspects of prostitution. The CPS has recognized the importance of problem-oriented policing at all levels of its organization. CPS recruits receive special training in the components of problem-oriented policing and when these officers take positions on the street they are encouraged to put their training to work when they adopt their community projects. Many officers have been encouraged to adopt the prostitution problems in their work area as their community project. These officers have received additional training on the complexities of prostitution and have also been given guidance from the Vice Unit as to how best to approach this social problem.

Education also needed to be directed to our young citizens to assist them in making proper choices. CPS School resource officers and Youth Education officers have developed and continue to refine this education.

The media needs to be educated in the issues of prostitution and the effects on the communities and to decrease the glamourization of the "Sex Trade at the Street". Media exposure needs to be positive, bringing the message to the community as to what is happening and how they can assist. Calgary Police Service through its Media Liaison Committee will continue to address the issue of appropriate media context that assists in educating the community on this issue.

In Calgary, a proposal for a "Prostitution Offenders program, recently completed, is being reviewed by Alberta Justice. In such a program, the sex trade offenders are informed of legal, social and medical ramifications of their behaviour. An educational program directed at the sex trade offenders, is a reassurance to community members, that something tangible is being done.

Crime prevention through Environmental Design (CPTED) strategies have also been employed by



the Vice Unit as a means of curbing prostitution activity."Sex trade offenders" go to areas of darkness to decrease the likelihood of being identified. They function on the concept of "anonymity." Enhanced street lighting and local traffic control measures have achieved a measure of success in reducing the number of visible prostitutes and associated street nuisances.

In addition, the Vice Unit has also established a rapport with the Crown prosecutors. This relationship has been very important as the prosecutors are an integral component for the educational development on prostitution issues within the justice system.

The resources used for this educational approach to solving the problems of prostitution have all been part of the Vice Unit's budget. Additional resources have not been need, instead resources have been reallocated to fit with the Vice Unit's Four Initiatives.

#### **Accomplishments:**

- 1) *Media Workshop - March 1999 - a comprehensive workshop for members of the media. This 6-hour presentation was used to promote a better understanding of the underlying causes of prostitution, and the perspective of the police as well as other agencies such as Exit Outreach. Eighteen members of the media attended and a two-hour question period resulted at the end of the day. Presented by S/Sgt Laventure, S/Sgt Middleton-Hope and members of the Vice Unit.*
- 2) *Improved Media Relationship - to increase the understanding of the sex trade and as a follow-up to the Media Workshop, both print and television media were invited on ride-a-longs to confirm the unglamorous side of the world of prostitution, ie. The debris, the violent sex trade offenders, the disease, etc. - S/Sgt Middleton-Hope and Vice Unit members*
- 3) *In March 1999, members of the PST team travelled to Vancouver, to view programs presently being used by the Vancouver Police Department. The DISC Program (Deter & Identify the Sex Consumer) was identified as a valuable tool to be implemented by the CPS. DISC is a computer data base which assists in the identification of the sex trade offenders.*
- 4) *A Community Resource Manual on Prostitution Issues - developed in conjunction with the community and members of the CAAPI committee. The 34 page manual outlines the prostitution issues for communities, emphasizing the law, profiles of the sex trade players, the effects on the community, crime prevention initiatives and a comprehensive list of agencies and resources available across the province. S/Sgt Middleton-Hope spearheaded this project. The information from this manual has been adapted into a training program for the Protection of Children Involved in Prostitution workshops.*
- 5) *Presentations about the four initiatives have been made to CPS Team Days, the CID provincial managers meeting, Community meetings and to the Prostitution Committee representatives from Edmonton.*
- 6) *A designated Crown Prosecutor has been assigned to oversee all the major Vice files. This assignment has resulted in improved prosecution and sentencing.*



- 7) *S/Sgt Middleton-Hope also sits on the Court Prep Program, involving the prosecutor's office and Alberta Social Services. The program is designed to evaluate the witness management of young prostitutes.* )
- 8) *Members of the Vice Unit continue to sit on several of the Protection of Children Involved in Prostitution Steering Committees. A CPS Video "Money for Sex, was produced and adopted by the Committee on the implementation of the Act.*
- 9) *In June 2000, "My Mom Says" will be published. This is a book that is designed to teach children and parents how to stay safe and avoid becoming victims.*

**Initiative #4: City Enforcement Team:** (See Appendix G)

A permanent enforcement team is a strategy that has been used in Toronto, Halifax, and provincially in British Columbia. These teams focus on the management and control of the sex trade, which includes, adult prostitution, juvenile prostitution, pimps, sex trade offenders and violent sex trade offenders. These teams are viewed as eliminating the need for a limited task force response which only works while the task force is in existence.

The experience in District 1 during the summer of 1998 illustrates this point. This task force focussed on removing youth involved in prostitution from the street. The team was very successful while in existence. However, as soon as the police enforcement was disbanded, the youth returned to the street, along with the adult prostitutes, pimps sex trade offenders and violent sex trade offenders. The issue of establishing a permanent city enforcement team will continue to be reviewed in the context of budget and resource allocation.

**Accomplishments:**

- 1) *The enforcement team was envisioned as a unit that would work out of the Vice office toward the goal of management and control of prostitution issues. Four growth positions were approved in 1999, however, the team is not yet in place. To compensate for the limited resources available, the Vice Unit has secured two CID trainee positions and two secondments from District One, to promote the need of the enforcement team.*
- 2) *The Vice Unit has incorporated undercover operations into their police functions to battle the drug problems associated to prostitution:*
  - *In October 1998, Operation Thorn, a joint effort between Drugs and Vice Unit was launched in Victoria Park. This operation was successful in shutting down a number of drug houses in the area.*
  - *In 1999, Operation Parasite, involving a part six, identified two major pimps and their prostitutes working on the Centre Street sex trade location. In conjunction with ISTATS officers, the Drug Unit and Vice, a drug operation was instigated. Both*



*pimps and two of their main prostitutes were arrested and charged for living off of the avails and drug trafficking.*

- *Fall 1999, Operation "Clean Sweep" identified the street prostitutes and three crack houses who were trafficking in cocaine. This too was a joint operation between the Vice and Drug Unit.*

**Assessment:** (See Appendix H)

The Calgary Police Service has demonstrated enforcement action , through the Vice Unit, The Drug Unit and District personnel, directed at pimps, sex trade offenders and drug traffickers associated to prostitution. However, it recognizes that enforcement action alone and in isolation of prevention and intervention initiatives, proposed in this report, will not provide a meaningful strategic response to the collateral health and safety issues raised by the community at large and, in particular Victoria Park.

Consequently, the Service renews its commitment, within the context of budgetary and resource limitations, to further this proposed strategy as evidence in the prevention and intervention actions already undertaken and outlined in this report. To fully address this issue, it will also require the commitment and collaboration of the community as a whole to ensure these initiatives are meaningful and sustainable in addressing the issue of prostitution.



**CALGARY POLICE  
SERVICE  
Prostitution Study Team**



**Problem Solving with  
the Community**

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SCHOOLS



SWIMMING FACILITIES



HOSPITAL



PARKS AND OPEN SPACE

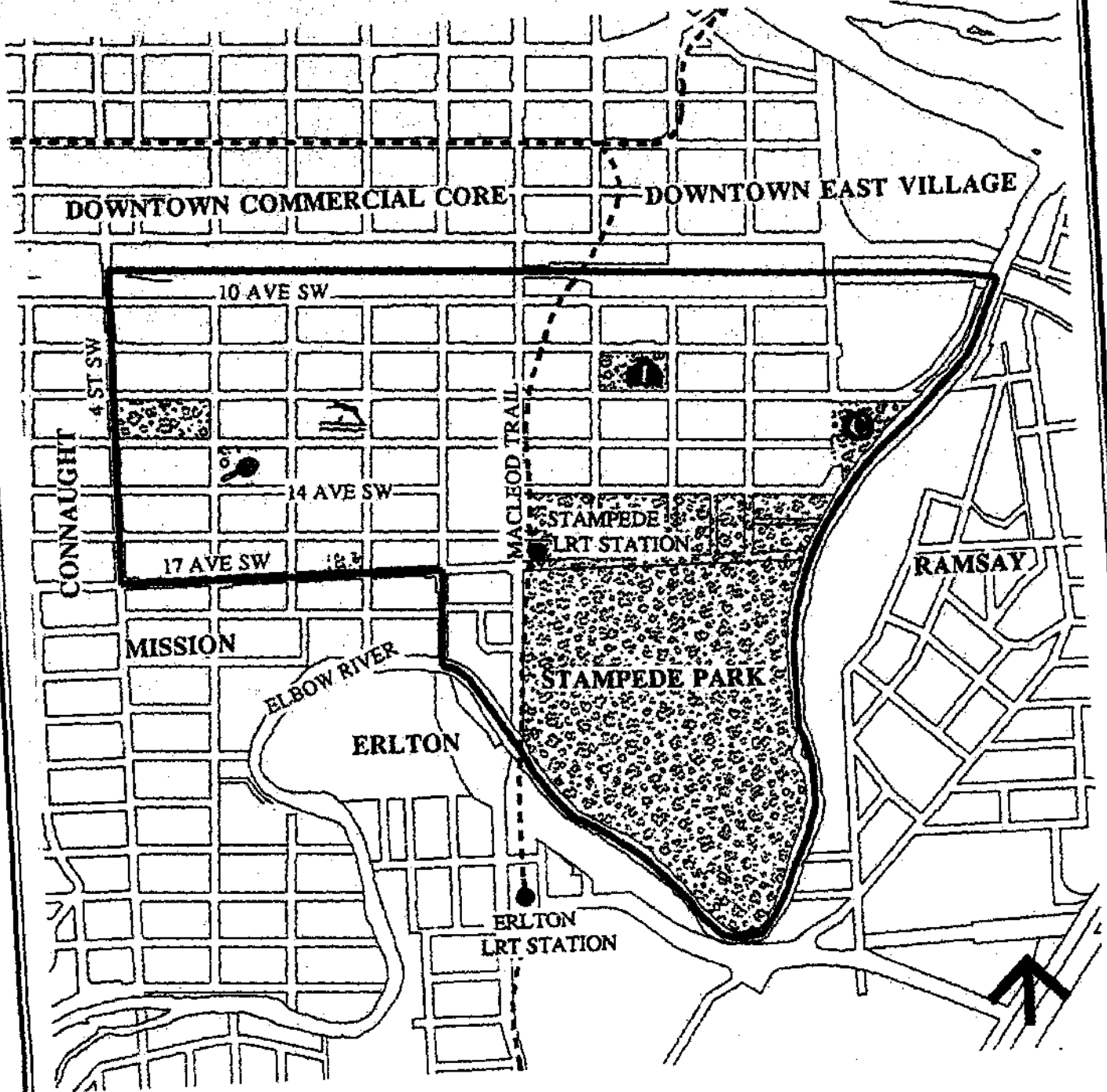


TENNIS COURTS



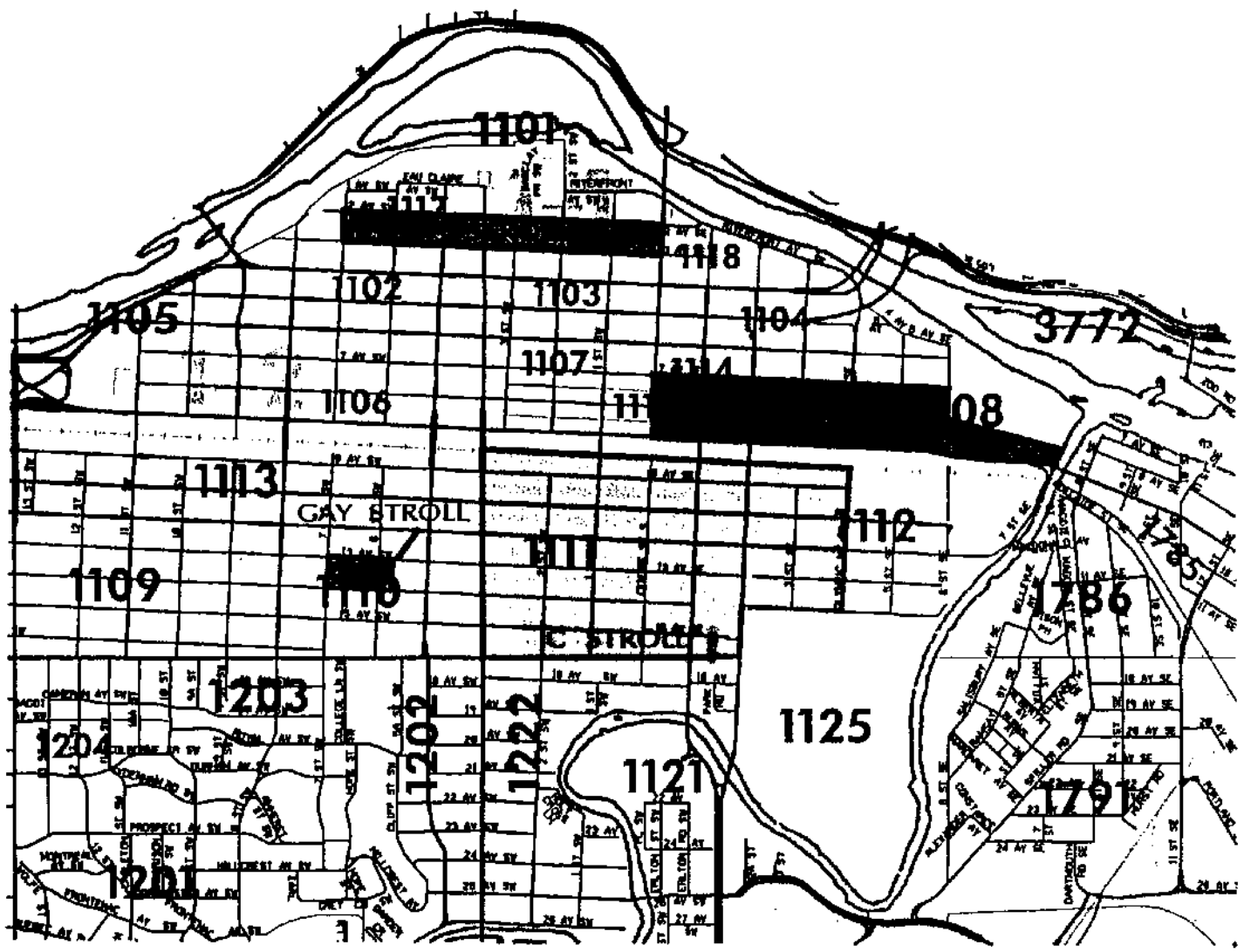
COMMUNITY CENTRE

Note: The numbers on the school symbol correspond to the numbers under COMMUNITY FACILITIES (Schools category) on the following page.



Community boundaries are based on the City of Calgary community districts





**STROLLS  
DISTRICT 1**



**A STROLL**  
**B STROLL**



**C STROLL**  
**GAY STROLL**



THIS MAP WAS PRODUCED BY  
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**Prostitution Issues at Open Commission Meetings  
98.06 - 99.12**

Open Meeting Date	Issue	People Present
98.06.23	Presentation from Victoria park BRZ re: private security patrols to discourage prostitution CPS outlined strategy to address prostitution issues	Eric Dieter - BRZ Ann Kurpe - Vic Park Community Association Insp. S. Dunn and Sgt. D. O'Brien
98.09.22	CPS presents "Prostitution Task Force Report"(9pp.) 4 letters from residents CPC directed CPS to present strategic plan to address prostitution issues at 98.10.27 meeting	Ann Kurpe Eric Dieter Alderman J. Lord
98.10.27	Above report presented by S.Sgt D. Middleton-Hope, Insp D. Jahrig	Ann Kurpe Eric Dieter Stew Baker
98.11.24	Addendum report to 98.10.27 re: Financial implications of the strategic plan to address prostitution issues - received by CPC	
99.09.07	Presentation from Connaught Community Association re: "Johns Go Home" initiative.  Ray Franklin presented and had high praise for S.Sgt. Middleton-Hope and the CPS for assistance with this initiative	Insp. D. Burn and S.Sgt D. Middleton-Hope



TransAlta Utilities Corporation  
110-12th Avenue S.W.  
Box 1900. Station "M"  
Calgary, Alberta  
T2P 2M1

(403) 267-7110  
[www.transalta.com](http://www.transalta.com)

June 23, 1998

Mr. Eric Dieter  
Chairman, Social Issues Committee  
Victoria Crossing BRZ  
300, 1400-1" Street S.W.  
Calgary, Alberta  
T2R 0V8

Dear Eric:

On behalf of TransAlta Corporation I am pleased to provide an overview of the impact that social issues in the area have on our business. I sincerely hope that our input will provide the support you require to persuade the Police Commission that immediate action must be taken.

Over the last several years we have seen the area continue to deteriorate. Initially our employees had to contend with the people seeking day work (cash comer) and intoxicated people asking for spare change, blocking the sidewalk or making a general nuisance of themselves. Today these issues remain; however, they have been joined by the prostitutes and drug trade.

This social environment does impact our business in the following ways:

- 1) a continual erosion of our employees' feeling of personal safety as they walk in the area. The level of concern increases significantly when employees work after normal business hours or on the weekend;
- 2) a growing sense of frustration that neither The City of Calgary nor the Police Commission are doing anything about the matter;
- 3) some of our customers and business partners have indicated a real reluctance to attend meetings at our offices (one has refused) because of the area; and
- 4) an increasing amount of management time being spent on managing employee concerns related to this issue.

# TransAlta

These issues are real. An increasing number of our employees are demanding that action must be taken now. New employees are shocked by what they see. Longer term employees simply want the "old" neighborhood back (the one that existed before the prostitution scene moved in). I share their concern and insist that the Police Commission implement a program that reverses this deterioration and addresses concerns immediately.

The lack of action, continuing erosion of the area and our heightened level of concern has caused TransAlta to undertake a number of initiatives, some quite costly, to alleviate employee concerns. A sample list follows:

- 1) allowed **all** employees who are working late to move their vehicle from its normal location to the underground parkade after 5 p.m.;
- 2) added an additional security guard to our complement (2 guards are present 24 hours day, 7 days a week);
- 3) completed a \$400,000 upgrade to our 13<sup>th</sup> Avenue parking lot that included security **fencing**, enhanced lighting and an access controlled entrance;
- 4) instructed security staff to escort employees to their parked vehicles if asked to do so;
- 5) currently installing a new access control system and completely upgraded procedures that will dramatically improve our ability to prevent those who have no business in our facility from gaining admittance;
- 6) working with Great West Realty to enhance the perimeter lighting of the Center 12 building in order to discourage the undesirable activity that occurs in the vicinity of the building; and
- 7) developing plans to enhance our surface parking on Center Street in the same manner as 13<sup>th</sup> Avenue.

Our employees and the company are concerned that the current situation will continue to deteriorate, resulting in an increase in the number of occurrences of people being injured in the area.



# Almadina Charter School

Elementary & Junior High  
411 11th. Ave. S.E. Calgary, AB. T2G 0Y5  
Phone: (403)543-5070 • Fax: (403)543-5073

January 28, 1998

## TO WHOM IT MAY CONCERN:

Almadina School is located in Victoria Park School on a lease arrangement with the Calgary Board of Education. In total, three hundred and fifty children receive Alberta Education curriculum instruction from grades one to nine. Students arrive at school and leave at the end of the day on buses. In addition to meeting the buses, students exit the building each morning and afternoon during the recess breaks and again during the noon hour break. I have been employed by the Almadina Board for two weeks and during that time, several situations have been reported to me. The problem is described as on-going and not unique to the last two weeks. Concern for the physical and psychological safety of our children arises while students are outside the school.

1. On January 23, 1998 at 3:00 p.m., a female passer-by grabbed a bus driver, pulled him down the street for a few meters and said, "I am taking you home with me". The bus driver was released after he asserted himself. A moment later, another female passer-by lifted her clothing to reveal her nude torso. These incidents occurred just as children were arriving at the bus for their return trip home. Inherent in this situation is the related traffic where drivers are more interested in the "street entertainment" than on the safe operation of their vehicles.
2. Caretakers find approximately one syringe per day on or near the playground.
3. There is evidence that the playground is being used as a toilet.
4. For reasons of safety, no special school functions are held in the evening and the staff is unwilling to return to school after hours to work. The nature of the people loitering near the school and the occasional trespasser into the building make safety a serious concern.

The issue of prostitution is rooted in history and will continue to be a concern in the future. People look to our political and legal leaders to address this tough issue and make a positive difference on the quality of life in our communities. It raises an interesting question about the Charter of Rights and Freedoms. People who lead an inappropriate life style are permitted to infringe on the rights of people who want a moral environment in which to raise their children. Are we satisfied with that?

Nearly every child at Almadina comes from a culture that reveres modesty in dress and decorum. In that context, the situation near our school is rendered even more serious. I respectfully submit our concerns for your consideration.

Yours sincerely,

A.G. Boldt  
Principal

## Alberta Safe House Society

102 - 14th Ave S.E.

Calgary, Alberta

T2G 1C7

Phone/Fax : (403) 269-1997/269-9979

---

Constable **Steve Lome**  
Calgary City **Police**  
Calgary.

May 04, 1998

Dear Constable Lome;

On Friday, May 1, 1998 **Jim Haleschuk** sent a fax to your attention about our concern surrounding an **incident** that had taken place on **our** street corner. Since that **time**, there **have** been a number of other **incidents** that have **caused** the staff team a great **deal of concern** about the safety of residents **in the neighbourhood**.

Throughout the weekend nights of May 1 to 3<sup>rd</sup>, there were a number of fights, **screaming and** threats brought to **the staff's** attention by youth **in** the program. At **one** point a staff member **was** so concerned that they **ran outside** at 4:00am to disrupt an argument between a man and **woman**. Those involved in **the incidents** are always prostitutes and a more **aggressive**, known male. The perception is that it is **the** pimps who are causing a **lot of** the **arguments, and are becoming** physical with **the** girls **on** a **more frequent** basis. **These are new** faces that are appearing at an alarming rate, presenting **themselves in** a more **aggressive** manner to all those around.

**Along with** unrecognized pimps, there are also a number of new female faces that **have not been seen** here before. Most of the girls appear to be quite young and certainly **not** of legal age. The interaction between the females and what appear to **be** their **pimps or** potential pimps is **very** disturbing. **It** appears that these **men** are **doing** considerable intimidation and **threatening** to the young **females** which gives **me the** impression that **they** are recruiting **them**. The extremely close monitoring of girls by pimps **re-enforces** this belief.

Pg. 2

Because of **these** incidents and recognized changes, it appears as though the situation is becoming increasingly out of control. We have tried a **number** of times **to intervene** in the situations, but we **are** feeling like a **we** are at times putting ourselves **at** risk. A couple of times the prostitutes have come and thanked us for **intervening** in a potentially dangerous situation and helping them out. Unfortunately our personal effort to **help maintain** this as a safe and comfortable **neighbourhood**, is **beginning** to **feel like a losing the battle**.

We **realize** that this is a high needs area and that calls are frequent to the **police**, but we firmly believe that there is cause for added police **presence** in this **area**. We want to **help keep** our community safe in anyway possible and hope that you will contact **us** with any concerns you may **want** addressed.

Your cooperation and influence in helping our **neighbourhood** become safer would be **more than** appreciated by us and **the** youth who **live at the** Alberta **Safe** House.

Thank you.

Sincerely,  
Heather Hood  
Executive Director

cc: Victoria Park Community Association



straight to the point

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## CALGARY HERALD

Calgary Herald

Thursday, January 14, 1999

City

B3

Photo: Mel Maschmeyer

### Victoria Park eyes new moves against sleaze

Mario Toneguzzi, Calgary Herald

Victoria Park has taken a new tack in its ongoing efforts to rid the inner-city neighbourhood of prostitution and drug trafficking.

The community is advertising for a community development/public safety innovator.

"We're trying to find new solutions to old problems," Mel Maschmeyer, chairman of the Victoria Crossing Business Revitalization Zone, said Wednesday night.

The person hired for the job will develop new and innovative approaches and solutions to safety and social problems in the area.

The person will also work closely with Victoria Park businesses, residents, Calgary city police, the City of Calgary and relevant organizations to implement new programs.

Maschmeyer said the Victoria Crossing BR2 has received about 15 applications for the position.

Deadline for applications is Saturday.

Maschmeyer said that as far as he knows no other communities in Calgary have undertaken such an innovative approach to solving its problems.

"I'm afraid the Victoria (Crossing) BRZ is the most innovative and truly independent (group in the city)," he said.

"We just try and find solutions which have perhaps stymied others for a long time."

Maschmeyer said the idea for a public safety position "kind of evolved" because the community has over the years tried a variety of other ways to tackle the problems faced by residents and business owners.

"It's added to our store of knowledge (in dealing with the criminal and social issues in the neighbourhood)," he said.

Earlier this year, a two-month pilot project using private security guards to drive prostitution from their downtown area failed to reduce the number of hookers or



their customers.

Maschmeyer said the BRZ is trying to obtain federal and provincial grants to address the problems in the community.

“We’re just trying to find a solution,” he said.

Vic Park’s drug trafficking and prostitution problems have been the subject of numerous Calgary police commission meetings over the past year.

In that time, police have stepped up their presence in the area by conducting sting operations, and arrested prostitutes and their customers.

Some residents and business owners believe redevelopment of the area, which includes the Canadian Airlines Saddledome, will go a long way to moving prostitutes and drug dealers out of the area.

- The Issue: Victoria Park prostitution and drug problems.
- What's New: Business group wants to hire a public safety innovator.
- What's Next: Application deadline Saturday.

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straight to the point

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**CALGARY HERALD**

Calgary Herald  
Friday, January 15, 1999  
News  
A1 / FRONT

**Needles put kids in danger**

Ron Collins and Mario Toneguzzi, Calgary Herald

Dirty needles and used condoms left strewn about in inner-city school yards and playgrounds pose a serious danger for young students of at least two elementary schools and are becoming a citywide concern, says a city report.

The city is taking action to address the escalating issue of debris from prostitution and intravenous drug use. It is developing a co-ordinated citywide response to tackle the problem. The fire department is willing to assume a leadership role in co-ordinating a response.

"It's a problem in a number of different areas in the city," said Deputy Police Chief Rick Hanson.

Lieut. John Conley, of the Calgary Fire Department, said firefighters find the debris "all over the city."

The report obtained by the Herald Thursday, to be reviewed next week by city council's community and protective services committee, paints a chilling and scary picture.

Among the report's findings:

- Caretakers at Almadina Charter School in Victoria Park find on average one syringe per day on or near the playground, and "there is evidence that the playground is being used as a toilet."
- Staff from Connaught Community School at 1121 12th Ave. S.W., report finding used condoms and discarded needles on the playground and under climbing equipment.
- Staff at Olympic Plaza find 10 to 15 dirty needles per week in the summer months.
- The Calgary Exhibition and Stampede collected 15 two-litre containers of needle and condom debris last year, a 40-per-cent increase over 1997.
- Caretakers at the Calgary Zoo hose down the public washrooms located on the east boundary "as a method to clean them of condoms, needle debris and body fluids."

- The Calgary Exhibition and Stampede collected 15 two-litre containers of needle and condom debris last year, a 40 per cent increase over 1997.

- Caretakers at the Calgary Zoo hose down the public washrooms on the east boundary "to clean them of condoms, needle debris and body fluids."

Kadri said his school has lost numerous students because of the drug paraphernalia problem. The school is in its third year of operation.

There are an estimated 6,000 intravenous drug users in the city.

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**CALGARY HERALD**

Calgary Herald  
Thursday, January 21, 1999  
City  
B3

**School official urges hooker crackdown**

Ron Collins, Calgary Herald

Dirty needles and used condoms strewn around a downtown school yard won't go away until police crank up the heat on area prostitutes and move them out, a Victoria Park school official said Wednesday.

"It's not uncommon to see three or four prostitutes right across the street," said Nassar Kadri, board chairman of the Almadina Charter School at 411 11th Ave. S.E.

"Our kids talk to prostitutes. When you have children mixing with prostitutes and conversing and watching johns drive down the street, that's not acceptable," Kadri told city council's community and protective services committee.

While the committee agreed to set up a team -- led by the fire department - to co-ordinate resources in tackling the problem, Kadri said that won't be enough. "What has been addressed is the debris problem.... But the problem of prostitution right around our school has not been addressed," Kadri said, adding that dirty needles and used condoms result from the sex trade.

He said the problem would be solved if police would move hookers away from the school.

A police representative was not at the meeting, but area alderman Joe Ceci said moving prostitutes from his area to another does not deal with the larger problem. "We don't solve his (Kadri's) problem by creating another problem somewhere else."<sup>1</sup>

A report reviewed by the committee said caretakers at the charter school find on average one hypodermic syringe per day on or near the playground and "there is evidence that the playground is being used as a toilet."

It also found that:

- Staff at Connaught Community School at 1121 12th Ave. S.W. find used condoms and discarded needles "both on their playground and mixed in with the pea gravel underneath the climbing equipment." They have also found mattresses, underwear, vomit, feces and liquor bottles on the playground.
- Staff at Olympic Plaza find 10 to 15 dirty needles per week in the summer.

"It's all true," said Connaught school principal Ross Jaques. "The board has invested money in putting motion-sensitive lights around the perimeter of the building. That has really helped. We've worked with the police and they've stepped up patrol of the area."

He said caretakers do regular sweeps of the school yard before the 180 students arrive for the day.

"It's absolutely disgusting," said Calgary Board of Education trustee Judy Tilston. "No child should have to be in a school yard . . . where that is. I'm quite horrified to hear this."

Mei Maschmeyer, chairman of the Victoria Crossing Business Revitalization Zone, said the debris issue has been a major concern for residents and business owners for some time.

"Sure, it's a big problem," he said. "It has always been a source of concern."

Hanson said the issue was initially brought up at a Calgary police commission meeting several months ago.

Nasser Kadri, chairman of the Almadina charter school board, estimates the school has lost students due to the drug paraphernalia and used condoms problem. The charter school is in its third year of operation.

"After the first year we had about 25 per cent not come back. Many of the parents told me it's because of the location of the school."

The report says the fire department is developing a training program on how to pick up needles and contaminant debris.

Firefighters will be providing suitable tweezers for picking the materials up and appropriate "sharps" containers for disposal. "Also under consideration is the potential of setting up needle-drop boxes in various community locations."

Safeworks Calgary, funded by the Calgary Regional Health Authority and Alberta Health, is a program designed to prevent the spread of HIV and hepatitis infection through increasing community awareness. It operates a needle exchange program.

Of Calgary's 6,000 estimated intravenous drug users, only 2,000 are registered with the program.

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Victoria Crossing Business Revitalization Zone  
300, 1400-1 Street S.W., Calgary, Alberta T2R 0V8  
Email: info@vcrossing.com  
Phone: (403) 265-2888  
Fax: (403) 264-5663

June 23, 1998

Calgary Police Commission  
#650-615 MacLeod Trail SE  
Calgary, AB T2G4T8

To: Members of the Calgary Police Commission

Please find enclosed a copy of our presentation to the Police Commission on June 23, 1998.

It contains details of items which were summarized in the presentation and copies of corporate and employee impact statements from the Victoria Crossing BRZ membership.

We appreciate the opportunity to make this presentation to the Police Commission and we welcome further discussion on solutions to the problems outlined in this evening's agenda.

Sincerely,

A handwritten signature in black ink, appearing to read "Eric Dieter".

Eric Dieter  
Chairman, Social Issues Committee  
Victoria Crossing BRZ

ED/tl  
Enc.

Eric Dieter  
**Victoria Crossing  
Business Revitalization Zone**



---

**A safe community** in which Calgarians will feel comfortable walking the street

**A uniquely urban community** which offers the excitement of living and working within “the city”, while avoiding both the familiar uniformity of the suburbs and the stolid routine of the commercial office core





**A safe community** in which Calgarians  
will feel comfortable walking the street



**Present the key points learned from  
the BRZ sponsored security patrols  
in Victoria Park**

**Summarize impact statements**

**Alignment**

**Recommendations**

**Strategy**



Business owners, employers,  
employees and residents are becoming  
increasingly frustrated by a continued  
lack of action

- **The community does not want the  
business of prostitution in Victoria Park**



BRZ developed its plan for producing change

■ Security Patrols

■ Impact Statements

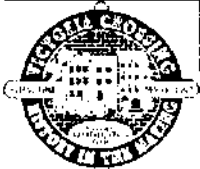


# **Minion Protection Services**

**March 18, 1998 to May 16, 1998**

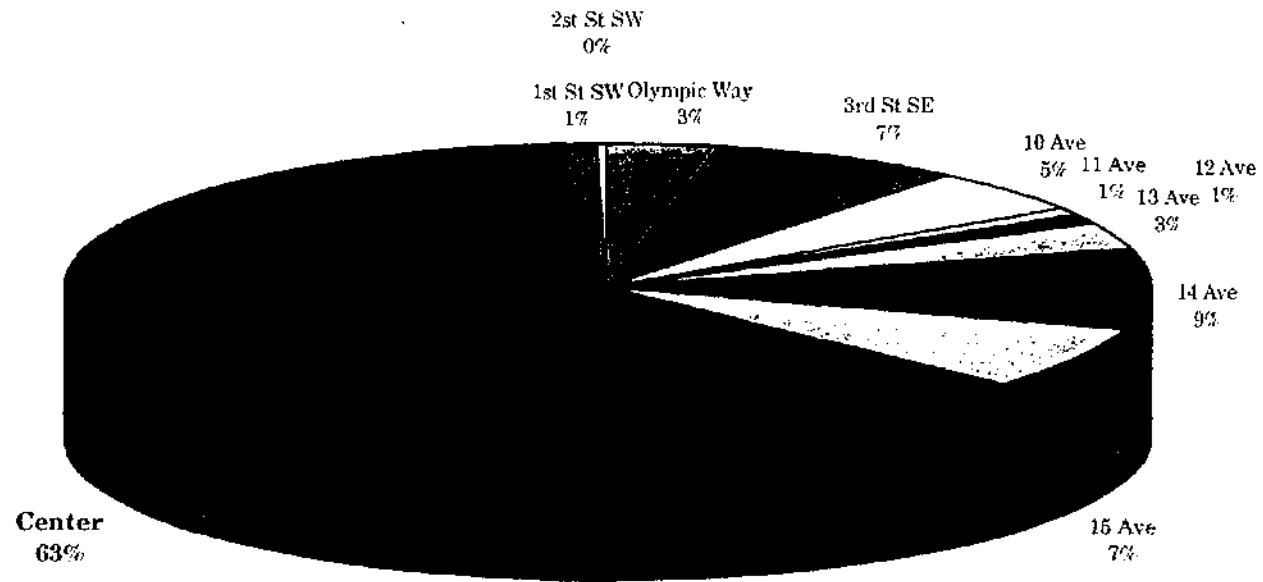
**Patrols conducted from 6 pm until 3  
am**

**Introduced a daytime component on  
April 8 (noon to 3 pm)**



# Security Patrols

PROSTITUTE PICKUP DROPOFF ACTIVITY BY LOCATION



## **We Envision:**

**A prosperous community** which no longer resides within the shadow of Downtown, but boasts its own “engines of economic activity

**A diverse community** which not only tolerates but celebrates the wide range of social, cultural and economic differences within its neighbourhoods



**Victoria Crossing Business Revitalization Zone  
Street Surveillance Program**

**Prostitute Drop-off / Pickup Activity**

**Street Location**

	Olympic Way	3rd St SE	10 Ave	11 Ave	12 Ave	13 Ave	14 Ave	15 Ave	Center	1st St SW	2nd St SW	Total
<b>TOTALS:</b>	38	83	55	8	14	34	97	80	685	12	2	1,108
<b>Average Daily Observations</b>	2	2	2	1	2	2	3	3	16	2	1	26
<b>Percent of Sightings</b>	3.4%	7.5%	5.0%	0.7%	1.3%	3.1%	8.8%	7.2%	61.8%	1.1%	0.2%	





## Overall Impact

- **No change in the overall level of activity**
  - some shift in location

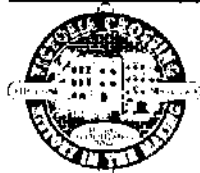


# Security Patrols

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## Overall Impact

- **Employees working after hours and residents were positive about the presence of the patrols**



# Impact Statement

**Request Issued to Business Owners  
and Major Employers on June 9, 1998**

- **11 Corporate Responses**
- **115 Employee Responses**



## **General Flavour**

- **Frustration re: lack of activity**
- **Growing concern for personal safety**
- **Damaging image to customers**



# Impact Statements

## General Flavour

- Spending time and dollars that could be directed to the business
- A feeling that no one cares
- The community is losing



# How Did We Get Here?

**Prostitutes were moved into Victoria Park with the tacit approval of the Police Commission and the ward's alderman approximately 4 years ago**



# How Did We Get Here?

---

## **Initially located in Inglewood**

- Community commitment to their removal resulted in a relocation to East Village

## **From East Village**

- Residents in the Senior's High Rise Towers complained



Alignment

## Share Common Objectives

- **To optimize public safety in The City of Calgary**

The Calgary Police Service, in concert with other agencies and the citizens of Calgary, is instrumental in preserving quality of life in our community by maintaining Calgary as a secure place in which to live. In so doing, we are dedicated philosophically and operationally to the concept of community based policing. Our most effective tools are positive community relations, education, problem solving and use of current technology to analyze conditions, project trends and deploy human resources





## Share Common Objectives

- **The purpose of The Corporation of The City of Calgary is, on behalf of the citizens of Calgary, to maintain and build a modern, attractive, economically viable city, with appropriate services, infrastructure and supporting human resources.**



# Strategy

**Direct Calgary Police Services to significantly increase their presence in the community**

**Sting Operations**

**John School**

**By-laws**



# Recommendation

**Provide Calgary Police Services with the tools they need to fulfill their mission statement**

**Move the prostitutes and associated culture out of the community**



Conclusions

**The pattern has been established  
We know action can be taken**



# **CALGARY POLICE SERVICE Prostitution Study Team**



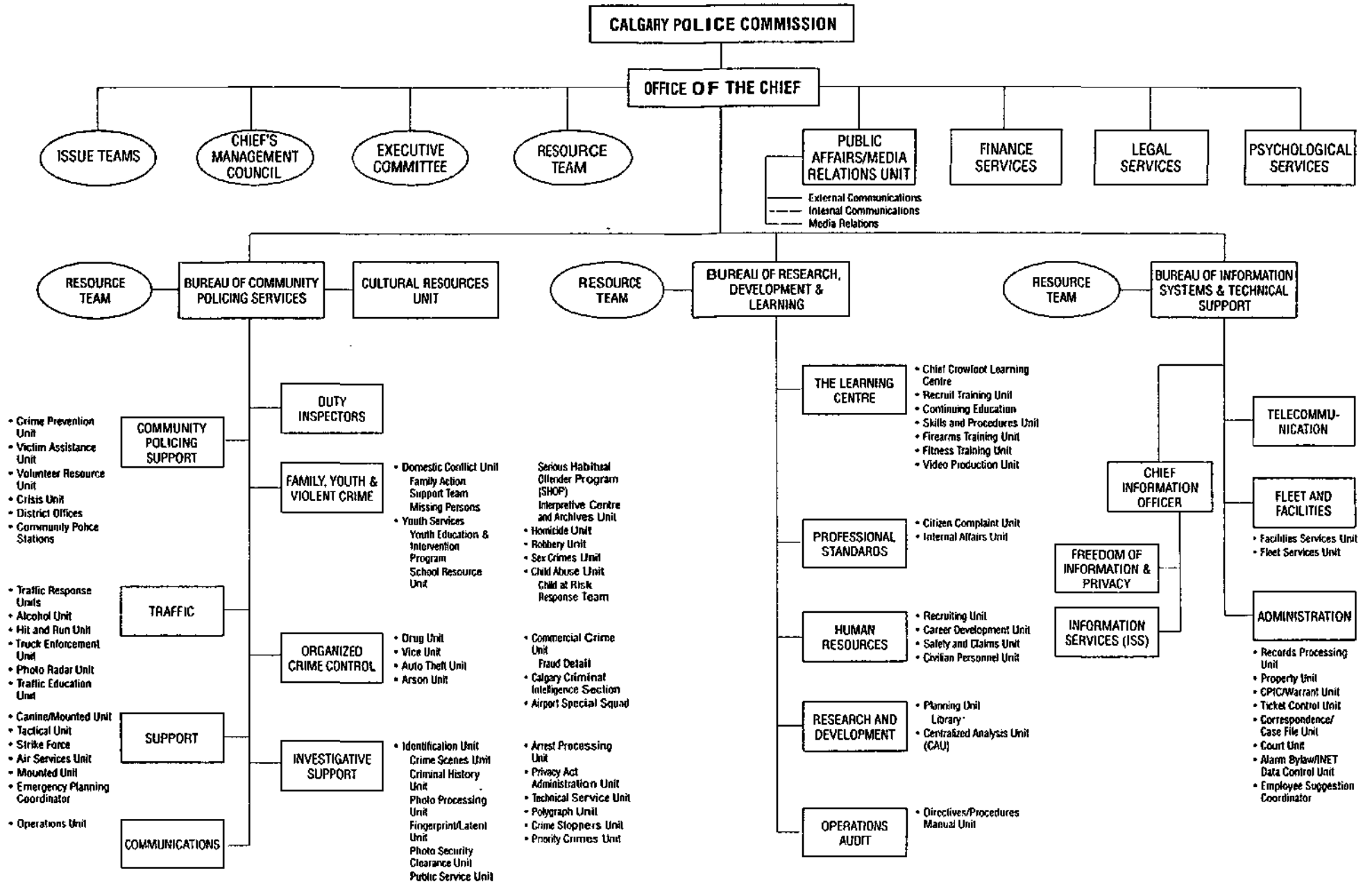
## **Problem Solving with the Community**

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Appendix B**

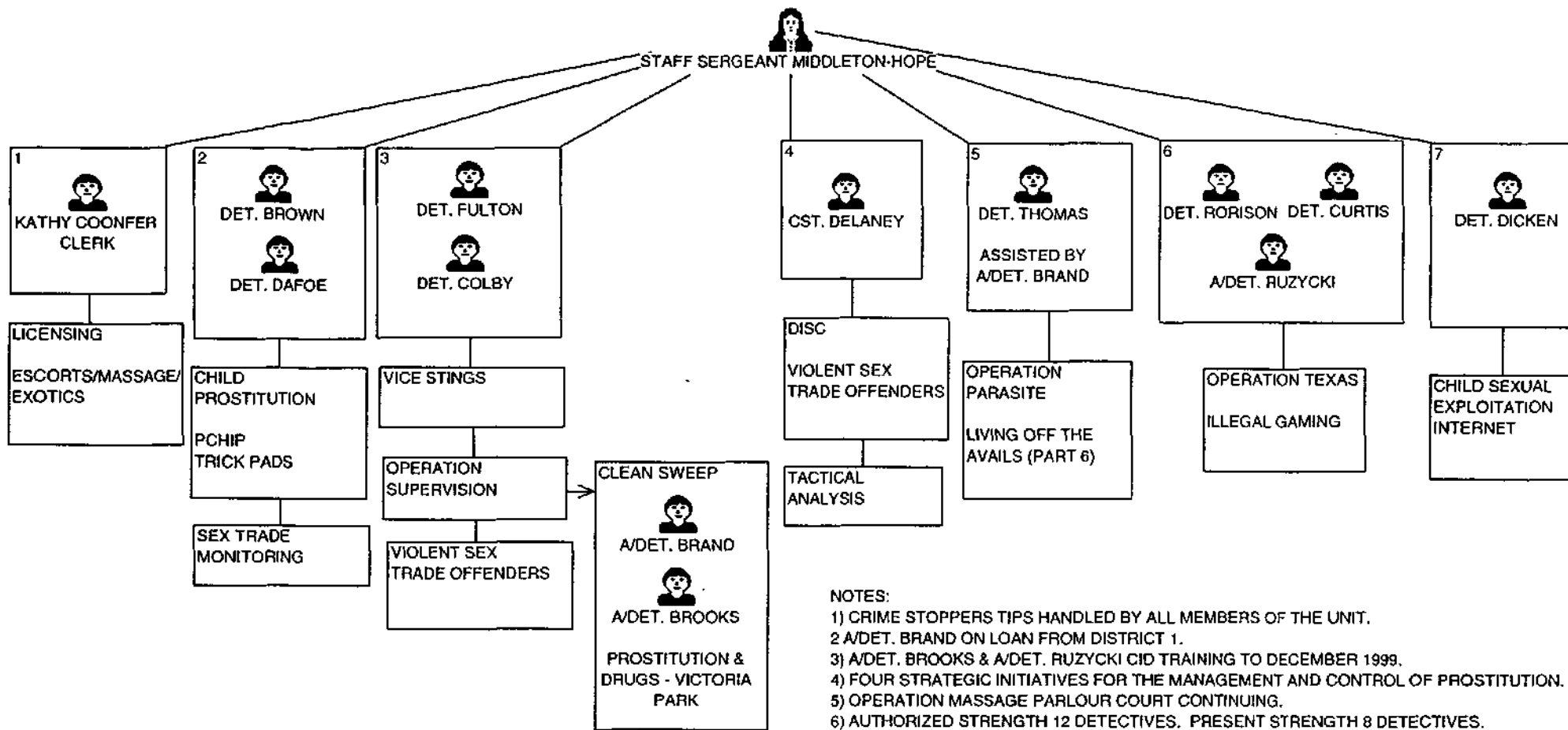
- **B1 Calgary Police Service Organizational Chart**
- **B2 Vice Unit Organizational Chart**

# ORGANIZATIONAL STRUCTURE

1998 JUNE 15



# CALGARY POLICE SERVICE VICE UNIT



**NOTES:**

- 1) CRIME STOPPERS TIPS HANDLED BY ALL MEMBERS OF THE UNIT.
- 2) A/DET. BRAND ON LOAN FROM DISTRICT 1.
- 3) A/DET. BROOKS & A/DET. RUZYCKI CID TRAINING TO DECEMBER 1999.
- 4) FOUR STRATEGIC INITIATIVES FOR THE MANAGEMENT AND CONTROL OF PROSTITUTION.
- 5) OPERATION MESSAGE PARLOUR COURT CONTINUING.
- 6) AUTHORIZED STRENGTH 12 DETECTIVES. PRESENT STRENGTH 8 DETECTIVES.



# **CALGARY POLICE SERVICE Prostitution Study Team**



## **Problem Solving with the Community**

**Table of Contents  
Appendix C:**

**Analysis**

- **C1 Charts Regarding the Impact of Prostitution**
- **C2 Memos Outlining Community Problems/concerns**
- **C3 Graphs and Summaries of Crime Analysis**
- **C4 Geographical Analysis of Resident Locations and Maps**

DATE: 1998 August 27

TO: **A/Inspector V. DeBruyn**  
Organized Crime Control Section (#792)

FROM: **S/Sergeant D. Middleton-Hope**  
Vice Unit (#709)

**SUBJECT: Victoria Park - Prostitution and Drugs**

On August 26, 1998, I met with several individuals from the Victoria Park community to listen to their concerns regarding the issues of prostitution in the community.

I met with one of the individuals at her home at 10 o'clock in the morning. During the course of the conversation, I was told about the needles found on her front lawn, the constant traffic problems, particularly with the taxis picking up the girls, the constant noise and partying, being exposed to the street fights, etc, etc, etc. The individual is a 57 year old female and has a baseball bat beside her door because she lives in fear of the goings on in her neighbourhood. She told me of the four major crack cocaine drug houses on her street and invited me to watch out her front window. In a matter of minutes, I watched two drug deals go down on the street, I observed a unknown male inject drugs into his leg, then discard the needle onto the street, and I saw a vehicle attend the block and sell what no doubt was drugs to another male in the neighbourhood. I was shocked as to the attitude of the individuals involved in these activities. They didn't care who was around. All deals were blatant and completed in the open.

I then spoke to the owner of the food store on the corner of 12 Ave and 6 St SE. He had just finished being accosted by a intoxicated individual who was urinating on his store wall, and was in a very irate state. He had a huge knife near his side because he was so frightened. He related that in the past six months, things have gotten out of control and due to all the problems in the area, his business has dropped over 60%.

Another resident relayed stories of being followed to her front door by sex trade consumers, asking how much she charged for sexual favours. She has a 3 year old grand daughter living with her and two days previous, a prostitute swore at her and then exposed her privates to the woman in front of the child.

Upon leaving the area and walking to my vehicle, three individuals approached me and it was very obvious they were extremely stoned. They wanted to talk and be friendly, but I can certainly see why all the seniors and members of the

community are fed up with being frightened to leave their homes. In this short time, I was absolutely appalled at what I observed.

I was able to contact 1 District personnel, and received excellent cooperation from the District street officers to pay special attention to this area and present a high police profile. I attended the Drug Unit and have a commitment from the street team to work on the street level drug buying that is going on. The Vice Unit is also putting special attention to the area, especially around Almadina School at 411 - 11 Av SE. Children should not be exposed to this type of street level activity.

This memo is to inform you of my involvement with Victoria Park and to express that this area is going to be a very high priority for the Vice Unit.

I have sent a copy of this memo to Inspector Dunn for his information. Could you please advise Deputy Chief Hanson as to the Units actions.

---

D. L. Middleton-Hope, S/Sgt  
Vice Unit

DATE: 1998 September 10

TO: Inspector P. Cople  
Inspector D. Jahrig  
Inspector S. Dunn

FROM: S/Sergeant D. Middleton-Hope  
S/Sergeant P. Laventure  
S/Sergeant B. McWilliam  
Prostitute Issue Team

SUBJECT: "Identify - Sex Trade at the Street " Officers

Prostitution is one of the major concerns of the citizens of Calgary and it effects several of the inner city communities. The sex trade industry is a multi-million dollar business and has grown dramatically down east and on the western coast where major urban areas have as many as 400-500 prostitutes working the streets. The industry is also very transient and will travel to areas where the economies are booming. Calgary is presently in such an economic time period and in the Spring of 1998, there was a noted increase in the street level sex - trade. To help combat the problem, a task force was utilized in 1 District for the summer months. Even though the task force experienced success, the prostitution problems still exist and has not depleted.

Presently there are approximately 50 active prostitutes on the streets with another 50 working girls who travel the western triangle, ie: Edmonton, Calgary, Vancouver. Citizens in the Calgary Communities, affected by the sex trade at the street level are very vocal about the concerns prostitution presents to their living styles. The citizens in these communities demand police action.

These citizens are angry with the police and demand more police presence. High visibility is a deterrent, however, when the police leave the area, the criminal element always returns. To keep police presence in one area, creates difficulties with manpower and call loads. But now is the time to re-visit the use of high profile police patrol allowing officers to create a set of self-enforcing rules in one problem area.

In July, a Prostitute Issue Team was established to look at long term and short term solutions to resolve some of the issues surrounding prostitution. In doing the research, PIT members discovered the willingness of the street personnel to become involved in solving the issues around prostitution. The street is simply looking for some direction and guidance to battle the problems.

To secure the involvement of the street, the PIT team recommends the inception of the "Identify-Sex Trade at the Street" Officers (I-STATS).

A similar concept is presently being effectively utilized in the CCIS Asian Investigations (DALO officers) and S/Sgt Dean Young is pleased with the programs success.

The I-STATS program will provide the Service with a coordinated, consistent, service wide-effect dealing specifically with issues relating to prostitution with minimal demand for additional manpower. I-STATS officers will assist in the identification, apprehension and intervention of the criminal element involved in prostitution. The I-STATS officers will also be assisting with prevention programs.

The initiative will coincide with the implementation of the D.I.S.C. program and the "John School" in the Vice Unit. Approximately twenty-four officers will be established to work with the concept. Districts One and Four will supply 8 officers, for they have the higher rate of prostitution issues within their Districts and the other Districts will supply 4 officers, all of whom will be trained in the issues of prostitution. These members will perform their normal street duties and work their shifts with their respective teams within the Districts. As time permits, the I-STATS officers will pay special attention to identified problems that have arisen in the Prostitution World within the City. Such as identifying working girls, stopping sex trade customers and placing them on the D.I.S.C. tracking system, identifying high risk "needle discard" areas, high visibility on strolls, identification of pimps, missing juveniles, bad dates and drug traffickers. The I-STATS officer will be able to give special attention to prostitute problem areas (residences, hotels, motels, strolls, parks, trick locations, etc ) within their Districts. The I-STATS officers will also be trained in undercover decoy work, in order to supply a constant change of personnel for the "Vice Stings" required. The "Vice Stings" will occur once a month for ten months and all charged consumers will be required to attend "John School". By having a large resource pool, no one particular District will be taxed with supplying manpower for these operations.

As well, the Vice Unit receives numerous tips and information on individuals in the sex trade world, involved in a variety of other criminal activities, such as shop lifting rings, stolen property rings, fraud scams, etc, which can not always be investigated by the Vice Detectives. This information can be coordinated by the Vice Unit S/Sgt and redirected to the supervisors of the I-STATS officers in the effected District. These files can then be monitored by the assigned I-STATS officers, who are specifically trained to deal with sex trade workers. This allows for succession planning in the officers career and the development of officers preparing for promotion.

The **I-STATS** officers will be required to communicate with members of the Vice and Drug Units, facilitating the exchange of intelligence/information. The **I-STATS** officers will also be responsible for passing the intelligence/information to other members in the Districts.

Other benefits of implementing the I-STATS program are:

- Increased awareness of the problems prostitution presents to the citizens of Calgary.
- Officers being involved with Communities and community policing .
- Better customer service to the complainant(s).
- City-wide coordinated effort to combat the prostitution issues.
- Increased training and learning experiences for the street personnel.

Please review the concept of the I-STATS program which is to be included in the Prostitution Issue Teams plan to combat the problems of prostitution. Your comments and concerns would be appreciated.

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D.L. Middleton-Hope, Staff Sergeant  
Vice Unit

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P. K. Laventure, Staff Sergeant  
Drug Unit

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B. McWilliam, Staff Sergeant  
1 District

To: S/Sgt. Debbie Middleton-Hope  
From: Cst. Cam Brooks #2889 Cst. James Grossklaus #3002  
Date: 1998 October 10  
Re: Needles Project - Victoria Park

The project began on August 31, 1998 with the objective being to reduce the number of needles regularly found in the school yard at Almadina Charter School located at 401 - 11 Avenue S.E. The number of needles located on the schoolyard exceeded forty at the end of each weekend. As a result of our perseverance, we have all but eliminated any needles being found on the school's property. The feedback from the school's administrators has been positive, each expressing their gratitude. Even though success was achieved in eliminating needles from the schoolyard problems persist outside the confines of the school within Victoria Park. Our efforts have only begun to deal with the carnage that has fallen upon this community.

Prostitution and drugs have taken over Victoria Park and the residents have been taken hostage within their own neighborhood. Prostitutes have always made their home with this neighborhood but the prosperity that the City of Calgary has enjoyed attracted prostitutes from coast to coast. Drugs are everywhere within this community. Needles by the handful are found on every street. Residents have found it necessary to retrieve needles risking both their health and safety in order to maintain some quality of life within their community.

A vast majority of dwellings within Victoria Park are revenue properties owned by individuals who do not reside within the community. Rooming houses serve as common body houses. Drug dealers take over these rooming houses leaving landlords unable to collect rent. Houses are riddled with needles posing a health threat to the community.



Victoria Park presents complex challenges geographically. The community, with its unique design, requires intimate knowledge. Yards have no fences. Pathways between houses make escape unrestrained.

Throughout the course of this project we have integrated with the community of Victoria Park. Residents have been eager to work with us to accomplish our objectives. It became very evident that a greater problem existed and the residents began crying out to us for our help. The scope of the problems presented to us within Victoria Park has become extremely complex in nature. Time constraints and our marked presence within the neighborhood limited our effectiveness to pursue the influx of information available from the community at large. We were overwhelmed with the willingness from the community to provide information however, there was evidence of their reluctance due solely to the fact we were operating a marked police unit. In many instances, this information was of a very specific nature pertaining to the criminal activities of a select group.

The solutions to combat the problems within Victoria Park are simple but will require the focussed and furtive efforts of a select group of officers. The primary task of these officers would be to maintain ongoing communication with residents. To gather concerns expressed by the community and develop operational plans to deal with each specific problem. Gather intelligence on persons responsible for the crime afflicting this community. It is essential to become familiar with the geographical layout of the community to be an effective deterrent to crime. As prostitution appears to be at the root of this problem the identity of each prostitute working the area must be catalogued. Identifying "JOHNS" that frequent the stroll within Victoria Park and confronting each "JOHN" as a deterrent in an effort to limit their perpetual nature.

These are some of the problems we have been faced with during our tenure within Victoria Park. Solutions appear to be simple but would require **a real** commitment on the part of the Calgary Police Service.

## Summary of Chart Contents

### Chart #1

This chart at first glance, may suggest that the problems are increasing in Victoria Park. In reality however CPS interprets the increases as a positive improvement in its relations with the residents of this community and a significant increase in the policing presence in the area.

From 1997-98, the number of calls/complaints generated in Victoria Park remained relatively low and stable. These numbers indicated to us that the community were reluctant to contact the police when they saw problems. It also suggested that the police were not patrolling the area as much as they could and as a result police-generated calls were low.

The dramatic rise in 1999 is a result of the increased policing in the area and the greater propensity of community residents to involve the police when they have a concern. Frequent patrols by the police has increased the rapport with the community; residents will often approach the officers when they are in the area to alert them to their concerns. These complaints often lead to "on-view" calls. In addition, the increased police presence has made the prostitutes and their affiliated clientele reluctant to be as conspicuous as they once were. We believe this increase in calls is a positive and that it illustrates how the community and police can work together to "clean up" a community. The 2000 projected calls suggests that this work will continue in the future.

### Chart #2

This chart indicates that prostitution charges laid by the CPS have tended to be sporadic over the years. 1996 was the peak year for charges and this was a direct result of the Vice Unit's mandate at that time. The emphasis then, was focussed on arresting prostitutes - many sting operations were executed. The results of these stings however, were short lived and new strategies had to be considered.

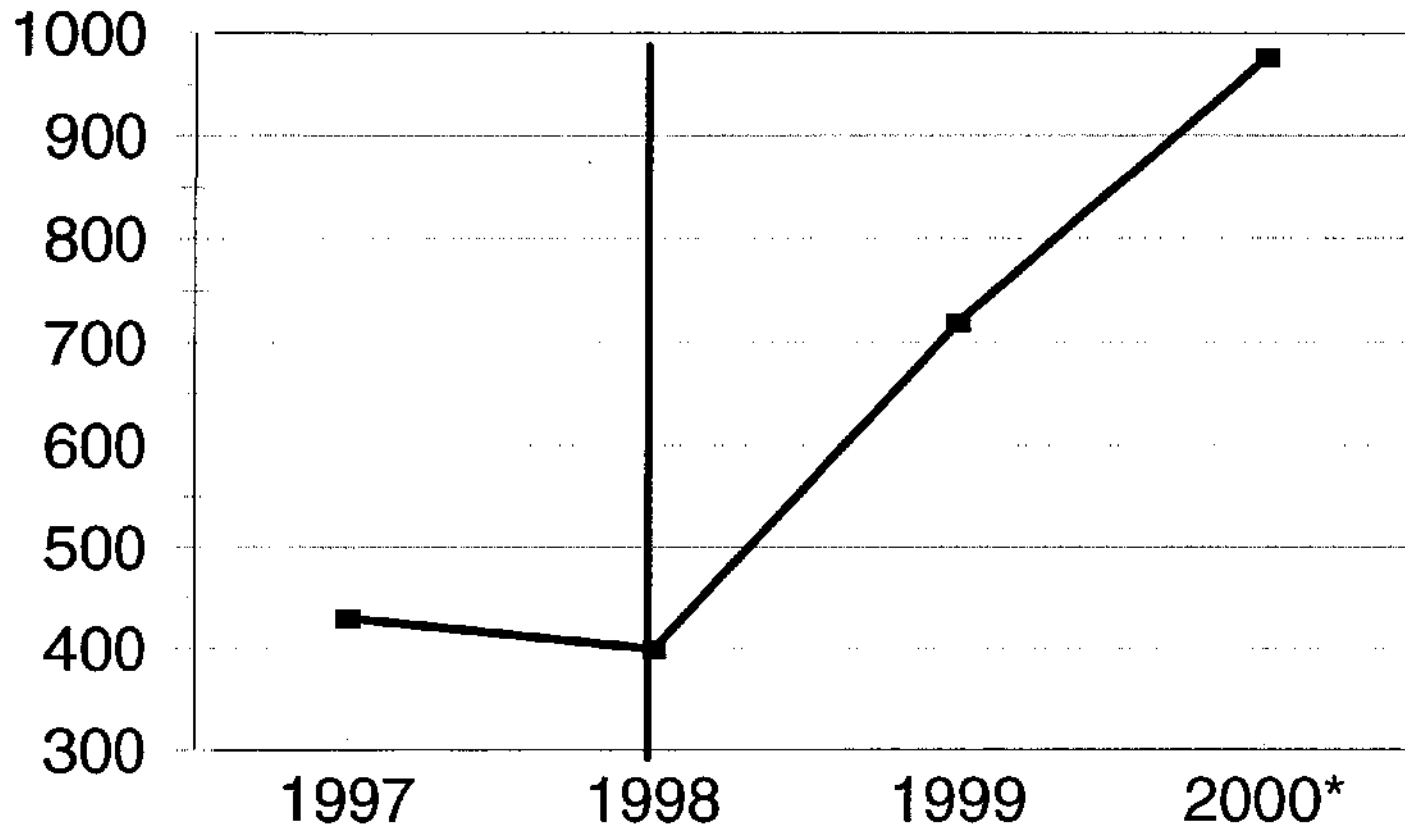
The increase in charges in 1999 is a result of the 4 initiatives executed by the current Vice Unit. The combination of the ISTAT, DISC and education initiatives has led to a greater awareness among officers of the locations, players, and laws associated with prostitution.

### Chart #3

Victoria Park historically has had a higher crime rate than its neighboring inner city communities. As the chart indicates however, this rate has significantly decreased and is expected to drop even more dramatically over the next year. The number of calls/complaints have increased in this area and as a result officers are being notified of potential criminal incidents before they arise or prior to the escalation of an incident. In other words, the community is calling officers when they see something suspicious or potentially volatile and the officers arrive to quell the situation often without having to lay charges.

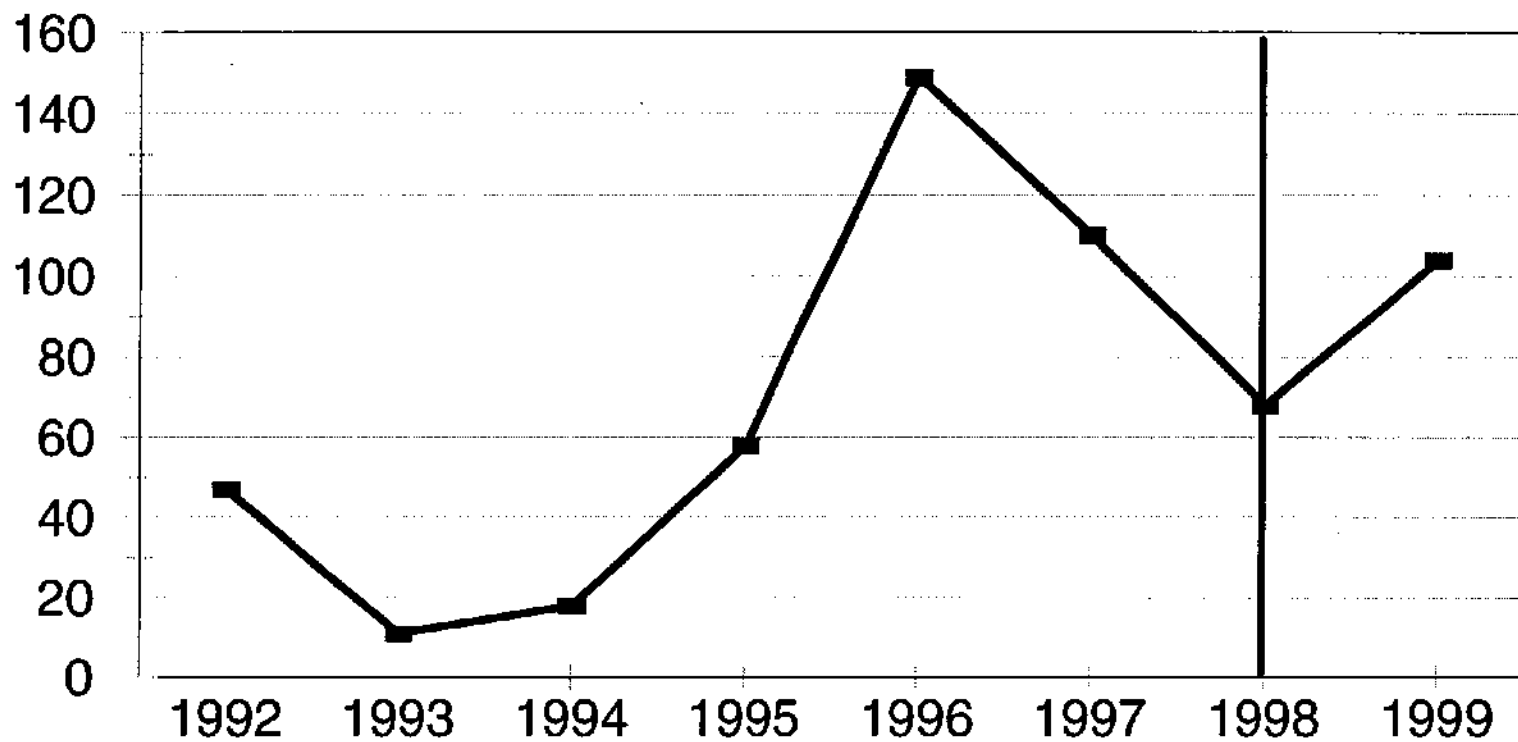
The full impact of this declining crime rate is illustrated by the increased comfort level of community residents. Historical walks and other community events are occurring more frequently in Victoria Park because area residents feel comfortable in their neighborhood.

# Chart 1: Prostitution Complaints in Victoria Park

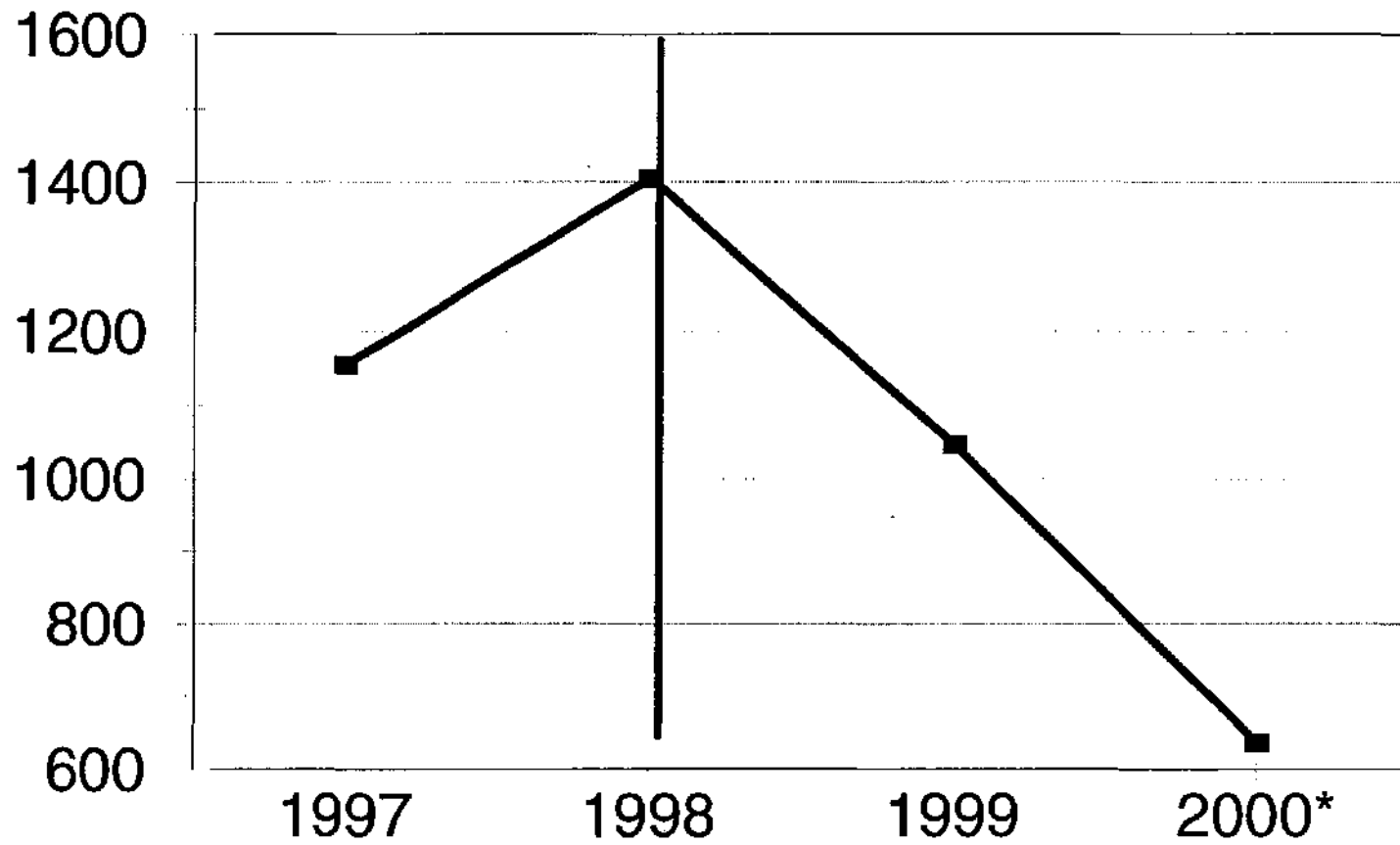


Note: The year 2000 is projected

## Chart 2: City-Wide Prostitution-Related Charges



### Chart 3: Criminal Offences in Victoria Park



Note: 2000 is a projection

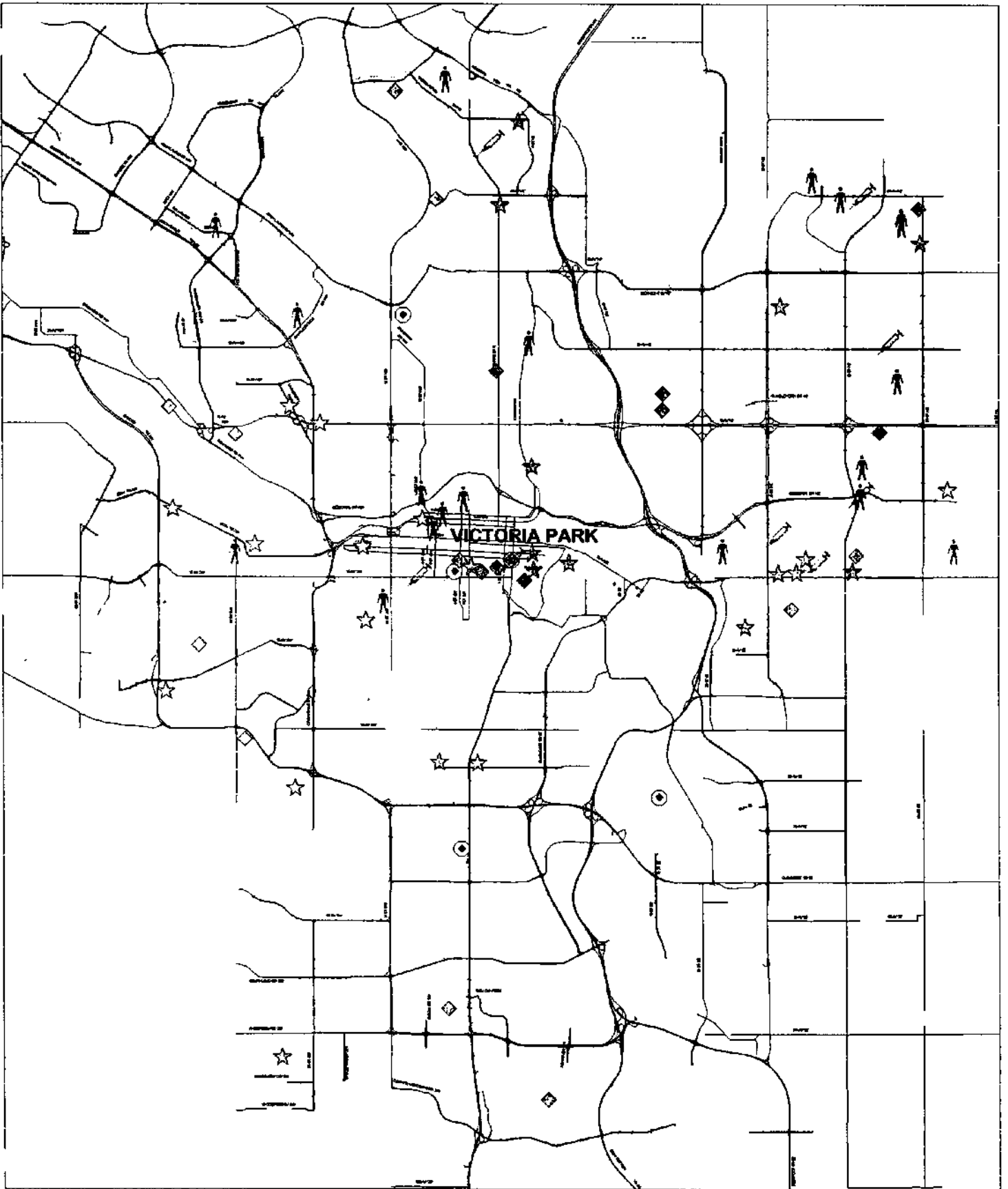
## Geographical Analysis of Residence Locations of Prostitutes, Johns and Drug Dealers (Refer to attached maps)

### 1) Do prostitutes live in the Victoria Park Community?

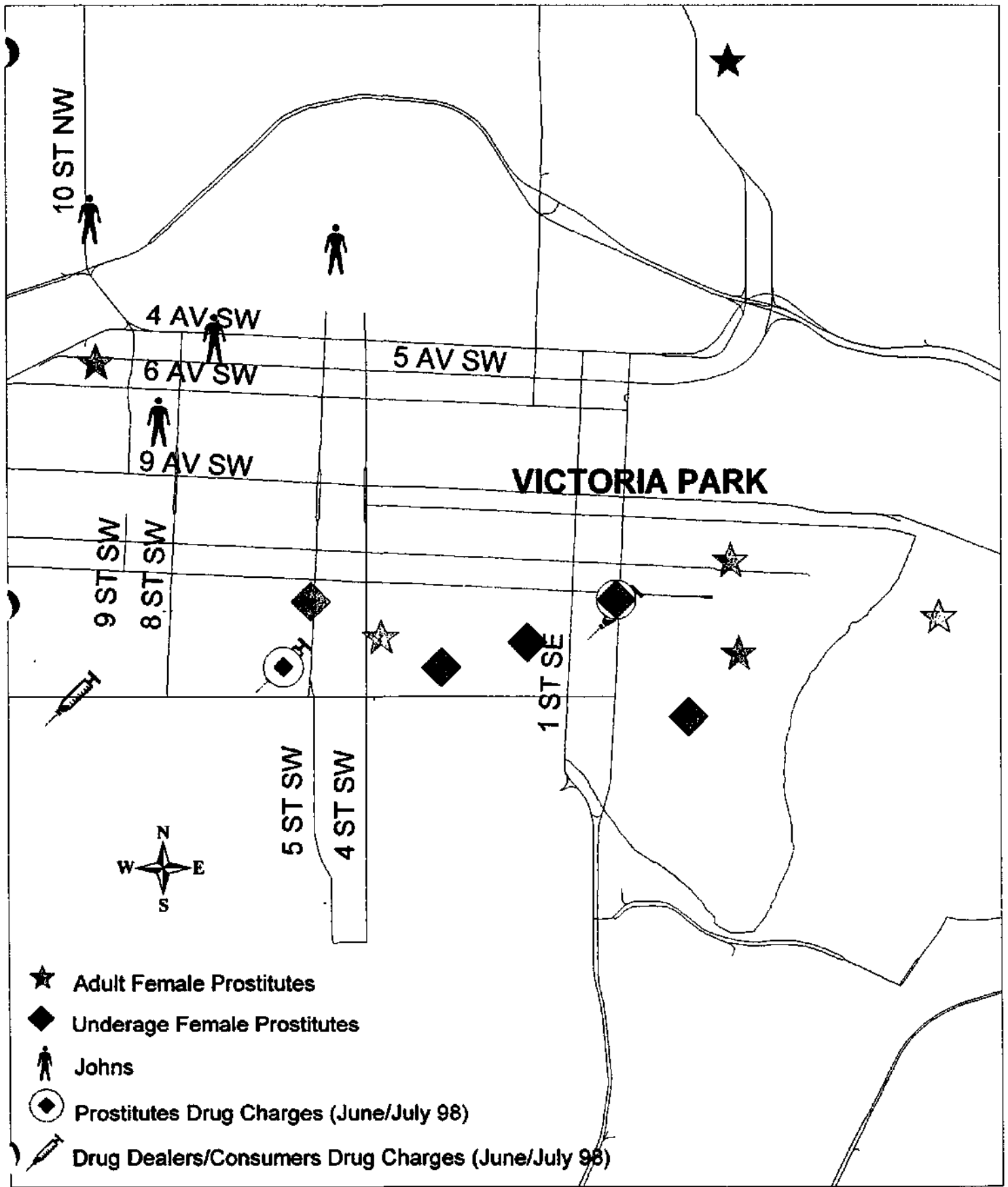
The maps of Calgary show the location of the Victoria Park Community which is frequented by prostitutes. Only a small percentage of female prostitutes, adult or underage ones, actually reside in this community. One might have thought that adult prostitutes would have a higher tendency to reside in this neighborhood than underage ones, but this assertion does not verify. This indicates that, as underage females (which are frequently runaways) they do not tend to permanently establish themselves near their place of "work". Female prostitutes, either young or old, are very mobile, and might reside in Victoria Park for awhile, but move to another community the following month. Note that underage females provide addresses that might correspond to a parent's address or a group home address. As well, prostitutes make hotel and motel rooms their home from time to time.

### 2) Which district(s) are mostly affected?

As shown on the maps, a high portion of prostitutes, **johns** and drug dealers concentrate in 1 District, to no surprise as this is also the area where the most of the street prostitution activities happen. Another district, namely 4 District also has its share of prostitutes, **johns** and drug dealers residing in the district. A prostitution stroll is also located in 4 District. Asian drug dealers that were recently arrested have a tendency to reside in this part of the city. Several East Indian males were arrested for communicating for the purpose of prostitution, and they as well tend to reside in this district.



**Residence Locations Of Prostitutes, Johns & Drug Dealers, Calgary, 19980101 - 19980731**





# **CALGARY POLICE SERVICE**

## **Prostitution Study Team**



RESPONSE

APPENDIX D

## **Problem Solving with the Community**

**Table of Contents  
Appendix D:**

**Initiative #1**

- **D1 Istats Job Description**
- **D2 Istats Course 1999-1**
- **D3 Istats Course 2000-1**
- **D4 Istats Newsletter**
- **D5 Istats Upgrade Training - Disc**
- **D6 Edmonton Adoption of Istats Program**

Calgary Police Service	CONSTABLE	District Selection of personnel
DATE: 98 12 10	Identify Sex Trade at the Street I-STATS Officers	Selected personnel from each District according to District needs

**FUNCTION:**

To focus on prostitution issues in conjunction with their regular street duties. To provide a city wide prevention, intervention and apprehension resource with respect to all aspects of the Sex Trade. To identify prostitutes, pimps and sex trade offenders and submit the information to a data management system. To provide an investigative role in an integrated approach to persons involved in the sex trade. To establish sustained contact with the communities, while identifying alternatives to combat prostitution problems impacting their neighborhoods. To liaise with Social Agencies currently dealing with the sex trade workers. To co-ordinate their efforts through the Vice Unit S/Sgt.

**PREREQUISITES:**

-Demonstrated interest in prostitution issues.

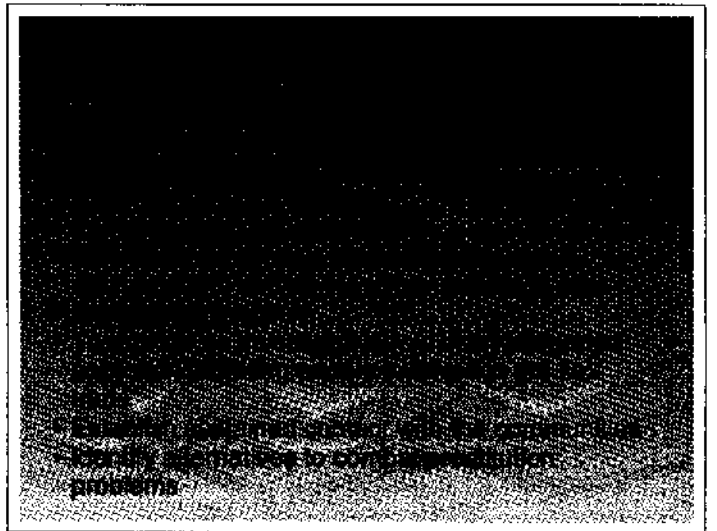
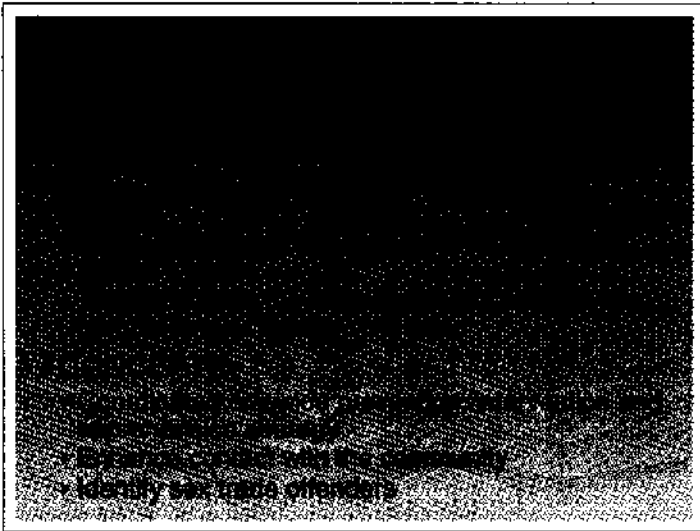
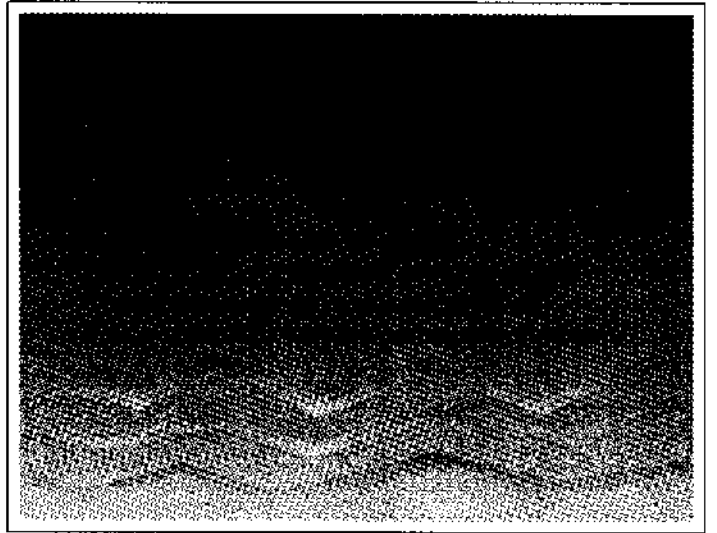
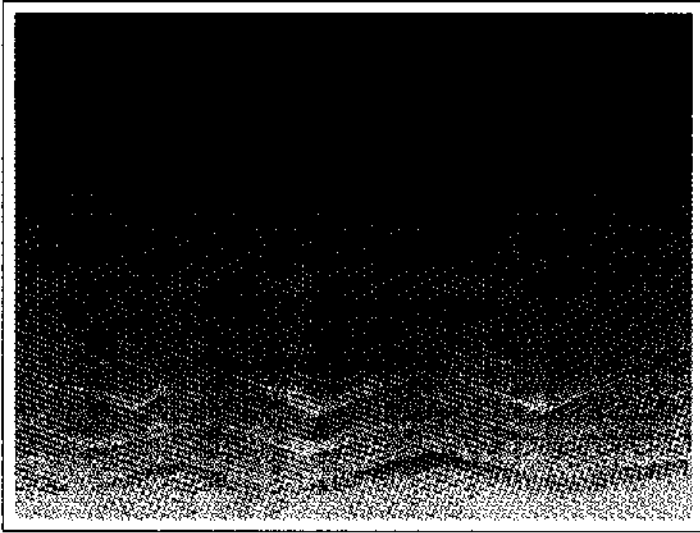
**DESIRABLE QUALIFICATIONS:**

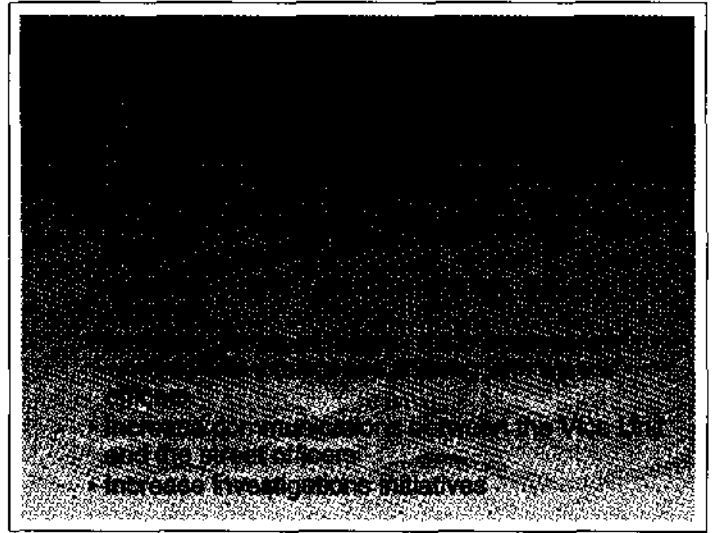
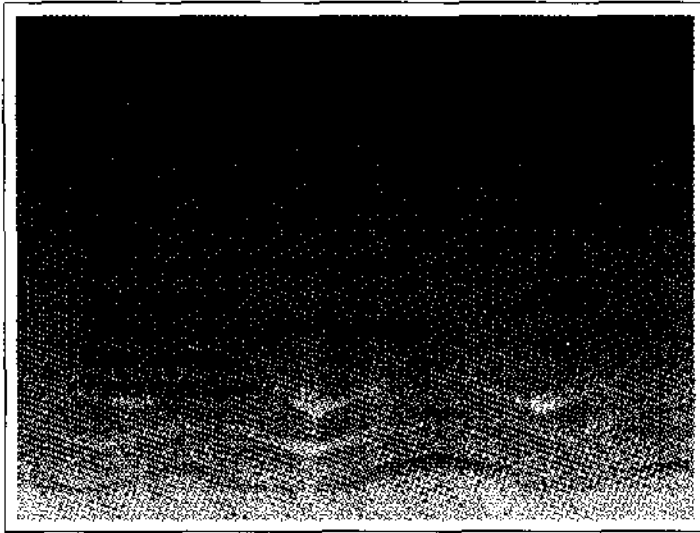
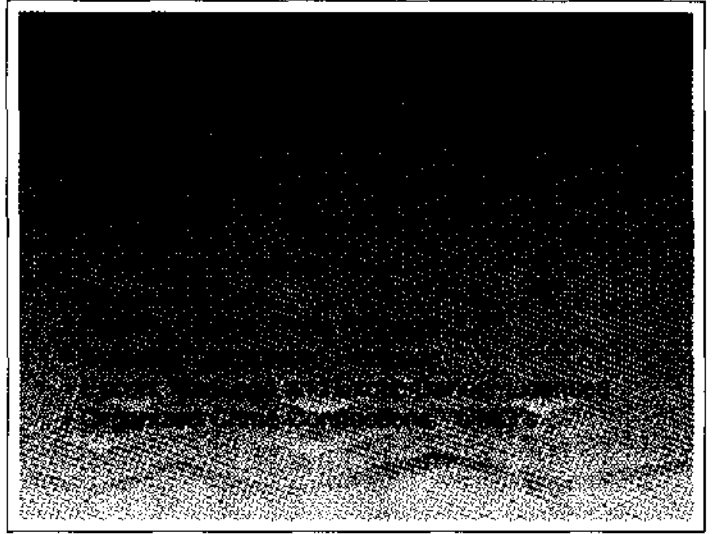
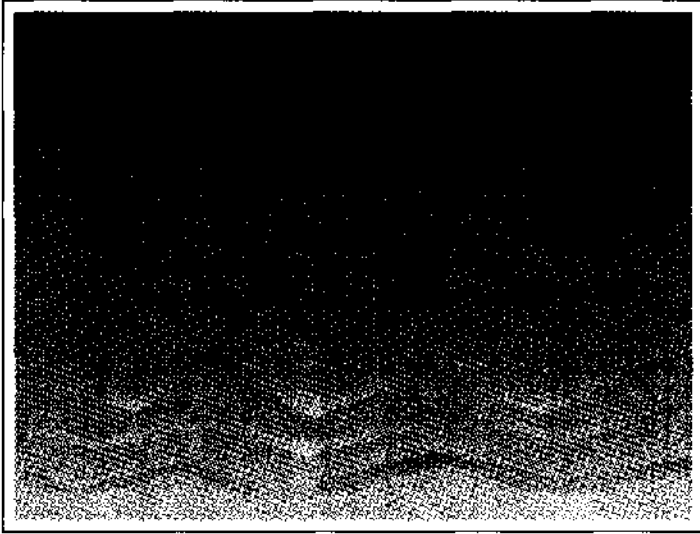
- Possess the ability to perform investigative tasks with little supervision.
- Demonstrated leadership skills.
- The ability to work in a close team environment.
- Proven investigative abilities and initiative.
- Demonstrated interviewing and interrogation skills.
- Provide excellent oral and written communications skills.
- Demonstrated interpersonal skills.
- Has a good knowledge of the Criminal Code, Municipal By-laws and other court procedures, in dealing with offenders involved in the Sex-Trade.
- Has a good working knowledge of the Calgary Police Service Informant Policy.

I-STAT Officer training is scheduled for January 25<sup>th</sup> - 28<sup>th</sup>, 1999

**How to apply:**

Interested persons are advised to contact the Staff Sergeant in Vice and to speak with their District Commanders.







# CALGARY POLICE SERVICE TRAINING SYLLABUS

## ISTATS COURSE 99-1

### DAY ONE

- 08:00 - 08:15 Course introduction - D/C Hanson and Insp. Jahrig
- 08:15 - 08:30 Candidate introduction - Staff Sergeant Middleton-Hope
- 08:30 - 09:00 Overview of Vice Issues -Introduction of Initiatives from Prostitution Study Team
- 09:00-10:00 Prostitution- What is it? Profile of a Prostitute
- 10:00 - 11:00 The Pimp- How they operate and the Pimp/Prostitute relationship
- 11:00 - 12:00 Massage Parlors, Escort Services and Exotic Dancers
- 12:00- 13:00 LUNCH
- 13:00- 16:00 Street Teams, Exit, Servant's Anonymous, Hera, Safeworks and the Communities

### DAY TWO

- 08:00 - 09:30 The Law - Crown Prosecutor Gord Wong- Federal and new provincial acts.
- 09:30 - 10:30 Jack Clouse, City Licensing- Municipal by-laws - massage parlors, escorts, dancers.  
Rob Innes, City By-law officer- the waste by-laws.
- 10:30 - 11:00 ISTATS Field Test program - Cst. Brooks/Grossklaus- 3 month trial in District 1
- 11:00- 12:00 Organized Crime Connections - M/C Gangs - Detective Greg Park
- 12:00-13:00 LUNCH
- 13:00- 14:00 Sexually Transmitted Diseases and the Sex Trade
- 14:00- 15:00 Bill C-1
- 15:00 - 15:30 Child Pornography and the Internet
- 15:30 - 16:00 District problems and concerns

### DAY THREE

- 13:00 - 13:30 Introduction and orientation (decoy course)
- 13:30 - 14:30 Street jargon/target approach
- 14:30 - 15:30 Legal aspects of prostitution stings
- 15:30 - 17:00 Note taking and report writing
- 17:00- 18:00 Supper
- 18:00 - 21:00 Night exercise #1

### DAY FOUR

- 19:00 - 20:00 Review night exercise #1
- 20:00 - 03:00 Night exercises #2 and #3

### DAY FIVE

- 16:00 - 17:00 Review night exercises #2 and #3
- 17:00-23:00 Night exercise #4.
- 23:00 - 00:00 Course critique and review (certificates)

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**COURSE EVALUATION: ISTATS #99-1**

**1999 January 25<sup>th</sup> - 29<sup>th</sup>**

**KEY: 1 = POOR, 5 = EXCELLENT (n = 15)**

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	Mean Rating
The topics selected for this course were:	4.27
The quality of presentation was:	4.00
The amount of discussion or question time was:	3.93
The practicality or usefulness of this course for work is:	4.47
The length of the course is:	4.33
My overall evaluation of this course is:	4.40

What did you like best about the course?

- Relaxed/ low pressure atmosphere (3)  
Low pressure by instructors. Students were able to relax and have fun! This lessened the anxiety of exposure to the unknown; The atmosphere of the course was excellent. I think everyone learned more easily due to the relaxed approach; Removing the pressure of requiring changes, much more relaxed - better learning environment.
- Decoy training (3)  
The decoy course was excellent.
- Practical exercises (2).
- The overview of the sex trade and related crimes. To see that we can organize a group of police personnel to combat an gather intel.
- I learned how to do a sting operation. Found out how many prostitutes are actually out there. Didn't realize how many were out there.
- It should be a full week, or at least 3-10 hour days on each vice issues, i.e., hookers/strip clubs, escorts etc.
- One of the most practical courses I have taken. A good idea to have street training.
- Night Exercises. Also had some excellent lectures i.e., Greg Park, Jim Rorison.
- The u/c component. Gave me a chance to try something completely different.
- The opportunity to put into action what was discussed in the classroom.
- Hands on experience (no pun intended!) The only way to learn.

How would you improve this course?

- A lecture on how the sting operations are run including what equipment is used and what forms are used. Shouldn't need more than 1 hr. Would be interesting to hear a lecture from a working girl an ex-working girl to get their perspective. #5 lecture on community groups should be about half the time with less groups. I think there is a need to have them but too much time was spent on it.
- For the sexually transmitted diseases get a louder and more enthusiastic speaker. Jack Clouse was a good speaker but needs to stick to topic matters only. Gordon Wong didn't seem like he had studied items when asked questions.
- Sections of prostitution related offences was covered during opening day by vice members. Gord Wong wasted lecture on pre-covered materials. Suggest Mr. Wong talk about case law and initiatives currently being examined.
- More detail on expectations and requirements of I-stats officer when back at the District. Round

table with agencies could work in lecture format - guests seemed tired after presenting at a couple of tables.

Some of the speakers need to present their topic specifically in how it relates to prostitution. A podium and microphone would be useful.

A couple of speakers, such as the crown, need to be more prepared for the topic at hand, and some need to have a little more enthusiasm!

Improve the quality of some of the presenters. Those who aren't gifted presenters can still work on other parts of the course.

If the first group of this course is successful, bring some in to tell how they have succeeded in Invest. or gathering info.

More time on the decoy training part, more equipment, i.e., radios, wires, ear pieces.

Ask the by-law people to stay on topic and stand up. Ask the STD guy to speak up.

More opportunity and time to have a question period outside agencies.

Fewer syndicates-strolls got heated up by the end of the course.

More time for most classroom topics, more Q/A time.

Lengthen the decoy course.



How well did we do in covering the following topics in the course?

	Mean Rating
Overview of Vice Issues - Introduction of Initiatives from Prostitution Study Team	4.27
Prostitution - What is it? Profile of a Prostitute	4.33
The Pimp - How they Operate and the Pimp/ Prostitute Relationship	4.13
Massage Parlours, Escort Services and Exotic Dancers	3.80
Street Teams, Exit, Servant's Anonymous, Hera, Safeworks and the Communities	3.53
The Law - Crown Prosecutor Gord Wong - Federal and New Provincial Acts	3.33
Jack Clouse, City Licensing - Municipal By-Laws - Massage Parlours, Escorts	3.07
Organized Crime Connections - M/C Gangs - Det. Greg Park	4.27
Sexually Transmitted Diseases and the Sex Trade	3.27
Street Jargon/ Target Approach	4.00
Legal Aspects of Prostitution Stings	4.00
Note Taking and Report Writing	4.00
Decoy Training	4.47

Comments:

- . Mr. Wong stated he has been away for a couple of years, would be nice to have a prosecutor up on recent case law. Mr. Wong appeared unsure on some topics. Speaker on STD lecture extremely monotone - some info and stats were beneficial. If possible have a different speaker on next course.
- . Discussion sessions with support groups, street teams exit etc. was very valuable, but the noise level was such that it was difficult to hear with all groups speaking at once in a small room. Lecture from city licenses and bylaws could have been combined to save time. Overall excellent, excellent course!
- . Great course. Very smooth for a first time offering. Very enjoyable and relaxed atmosphere created an excellent learning environment. Eye opening as to the way prostitution and escort agencies work.
- . This course was very well organized and presented overall. The 3 days of decoy training need to all be later in the evening (as the 2<sup>nd</sup> night) so that we could be exposed more fully every night.
- . Excellent course! It's nice to see the Calgary Police Service starting to come up with practical courses that can be used by its members.
- . This was an enjoyable and practical course.
- . Excellent job done by all Vice members.
- . STD talk needed a little up beat.
- . Great course overall! Thanks.
- . Fantastic course! Loved it!
- . Great Course.



## CALGARY POLICE SERVICE TRAINING SYLLABUS

### IST ATS COURSE 2000 - 1

#### **DAY ONE**

- 08:00 - 08:15 Course introduction - D/C Hanson and Insp. McCALLUM
- 08:15 - 08:30 Candidate introduction - Staff Sergeant Middleton-Hope
- 08:30 - 09:00 Overview of Vice Issues ISTATS success,
- 09:00-10:00 Prostitution- What is it? Profile of a Prostitute
- 10:00-10:30 Morning Break
- 10:30 - 12:00 DISC program, P-CHIP and Trick Pad Investigations.
- 12:00-13:00 LUNCH
- 13:00 - 14:30 The Pimp and Pimping Investigations,
- 14:30-15:00 Afternoon break
- 15:00 - 16:00 Child Pornography and the Internet,

#### **DAY TWO**

- 08:00 - 11:00 Morning session will have presentations from City Bylaw enforcement , City Law department. These lectures will deal with Massage Parlors, Escorts and Exotic dancers. Bob Cameron from City by law and Det. Jim Rorison Vice unit will present previous successful operations.
- 11:00 - 11:30 OMG presentation with respect to connections in the Exotic industry and prostitution.
- 11:30 - 12:30 LUNCH
- 12:30 - 13:30 Sexual addiction and Prostitution.
- 13:30 - 16:00 VICLAS and Criminal Profiling.

#### **DAY THREE**

- 13:00 - 13:30 Introduction and orientation (decoy course)
- 13:30 - 14:30 Street jargon/target approach
- 14:30 - 15:30 Legal aspects of prostitution stings
- 15:30 - 17:00 Note taking and report writing
- 17:00- 18:00 Supper
- 18:00-21:00 Night exercise #1

#### **DAY FOUR**

- 19:00 - 20:00 Review night exercise #1
- 20:00 - 03:00 Night exercises #2 and #3

#### **DAY FIVE**

- 16:00 - 17:00 Review night exercises #2 and #3
- 17:00 - 23:00 Night exercise #4.
- 23:00- 00:00 Course critique and review (certificates)

## COURSE EVALUATION: ISTATS #00-1

KEY: 1 = POOR, 5 = EXCELLENT (n = 27)

	Mean Rating
The topics selected for this course were:	4.84
The quality of presentation was:	4.64
The amount of discussion or question time was:	4.60
The practicality or usefulness of this course for work is:	4.64
The length of the course is:	4.24
My overall evaluation of this course is:	4.80

### What did you like best about the course?

- . Practical exercises (5)  
Excellent practical exercises!!; Practical exercises and hands-on exercises were excellent. No substitute for actually going out and doing it; The practical, hands on approach of each exercise at the street level; Practical exercises were the best; The practical exercises were excellent.
- . Undercover (3)  
Decoy, U/C operations; The U/C component was excellent, as were all the instructors; Street component - U/C work.
- . The lecture on street jargon and practical scenarios along with the lecture on legal aspects. I found this extremely useful knowledge and will be able to apply this directly to my job.
- . Excellent course altogether - learning about what the street personnel such as DISC was great. Note taking and street jargon good as well - provided lots of helpful tips.
- . Working in teams and having the ability to have cover teams so a person felt safe. Escort and stroll operations were the best. Excellent course.
- . Going out and mingling with the public. Chasing the women and men. The hands on aspect is the best.
- . Practicable exercises. Learning to role play, deal with undesirable persons in a social atmosphere.
- . The interaction among different groups with the CPS. Very educational on many levels - great PR.
- . Dr Bailie's presentation was excellent. Hands on/ street practise was very informative and useful.
- . Practical, hands-on nature of presentations. Emphasis on child prostitution and child abuse.
- . Great info, will really help in child abuse investigations and child welfare investigations.
- . The practical approach, completing exercises, the excellent team/ syndicate bonding.
- . Group discussions, syndicate objectives, scenarios. Everything was awesome.
- . Instructors are excellent. Their knowledge of the sex trade shows.
- . The whole course was well worth the time. Very interesting.
- . Field operation on all or most aspects of sex trade.
- . Practicality - hands-on experience.
- . Great information and exposure.
- . Instructors and information.

### How would you improve this course?

- . Lengthen course (6)  
More time - possibly continue into the weekend so each person in the syndicate had a chance to do each role in each operation. More time was needed to do child porn and Internet. We ran out of time; Extend it into a two week course allowing more time for syndicate exercises; If course was

longer, more time on U/C roles (street bags, cover, U/C), etc.; We could cut down the ViCLAS part to 1 hr. Course should be longer. 2 weeks; Increase course with X2 extra night shifts on work; Make it longer.

- . Let us profile some offenders - give us some case studies and have each table explain why we profiled a perp a certain way. Send some profiles for us to read in advance.
- . Grant from Saskatoon brought up a point of getting a cover team member closer to the U/C during operations, if possible. Coming up with ways to do this successfully.
- . Lecture time could have been shortened, i.e., some topics either deleted or shortened - OMG, ViCLAS, profiling. More practical exercises.
- . Perhaps intermingle the classroom and exercise activities to break it up. Perhaps go to 10 hour days.
- . A rental car per syndicate to do drive ups to the hookers - some hookers just will not talk to walk ups.
- . Theory presented was appropriate, but some topics (ViCLAS) were redundant for police personnel.
- . Have instructors share their experiences/ stories, not just read their power point presentations.
- . Delete some of the theory topics; ViCLAS/ criminal profiling.
- . Possibly shorten the ViCLAS section.
- . Overall it was well done!

#### How well did we do in covering the following topics in the course?

	<b>Mean Rating</b>
Overview of Vice Issues - ISTATS Success	4.56
Prostitution - What is it? Profile of a Prostitute	4.70
DISC Program, P-CHIP and Trick Pad Investigations	4.56
The Pimp and Pimping Investigations	4.42
Child Pornography and the Internet	4.46
Missing Persons Searches	3.32
City By-Law Enforcement, City Law Department	4.08
OMG Presentation	4.23
Sexual Addiction and Prostitution	4.27
ViCLAS and Criminal Profiling	4.04
Decoy Course	4.62
Street Jargon/ Target Approach	4.65
Legal Aspects of Prostitution Stings	4.62
Note Taking and Report Writing	4.46

#### COMMENTS:

- . If presenters are going to use power point, make sure they know how to handle potential problems. Make sure presenters stand when speaking. Thanks so much for a great course. There is no doubt the information will be valuable in future!! The course content is excellent!

- . If I have one criticism, it would be that we could have expanded further on officer safety by giving all candidates portable radios so we all had contact. Also, I felt all female officers acting as STWs should have been wired.
- . The hard work in preparing this course is obvious - thanks to all the Vice unit. This is a necessary course to understand the dynamics of the sex-trade first hand.
- . Overall an outstanding course - instructors were very knowledgeable yet created an atmosphere where we could have a lot of fun while learning.
- . This was an excellent course which gave me a good taste of what U/C work would be like. Great course!
- . Thanks very much for selecting me for this course. Very good course that I enjoyed tremendously.
- . Overall course material was very good. Operation was well organized.
- . You ensured our safety at all times, were generous in feedback.
- . Great course - thanks for having me.
- . Great course, enjoyed all of it!!!
- . Thanks, course was great.
- . Great course. Thanks.



# Law & Order

## Police learning to read streets

Street-hardened cops who took part in a unique training program say they're re-thinking everything they thought they knew about prostitution.

"I believe every police officer should have this course," said Dist. 1 Const. Steve Ross.

Ross was one of 42 police volunteers from around the city who spent five days last week learning how to read the streets in the I-STATS (Identify Sex Trade At The Street) program — the first in a four-pronged attack on the city's prostitution problem.

"Prostitution is an ongoing issue in this city that comes up at virtually every police commission meeting, and it's going to take a lot of work to control this," Deputy Chief Rick Hanson told the cops on the first day of training.

"You have to have police officers who can get familiar with the players and to create a constant presence in the community."

And the new training has Ross thinking of ways other than arrests to deal with prostitutes.

"If we find a girl who does want to get off the streets, maybe now we can find ways to help her," the



MIKE D'AMOUR

**I believe every police officer should have this course**

because I learned most have come from homes we can't even fathom being in," she said.

"It enlightened us on the actual problem of prostitution in the city," added Dist. 2 Const. Terry Freiter, a four-year police veteran.

"What I learned here will definitely make me a better cop," he said.

nine-year police veteran said.

The volunteers not only learned about the prostitutes, but the ancillary problems such as drugs, noise, used needles, traffic and violence associated street-walking.

The new initiative will provide "eyes and ears" which the eight-member vice unit never had at its disposal, Hanson said.

The idea is for the I-STATS graduates to take the knowledge they gleaned from the course back to their respective districts to teach other police officers, said

Staff Sgt. Debbie Middleton-Hope of the vice unit.

Dist. 4 Const. Kelly Chisholm said the course changed the way she perceives the prostitutes.

"In my mind, they changed from being offenders into victims

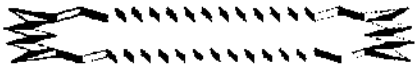


**EYEOPENER ...** Staff Sgt. Debbie Middleton-Hope addresses the

— STUART DRYDEN, Calgary Sun  
graduates of the I-STATS course. More than 40 officers took part.

# THE "VICE" REVIEW

This publication is dedicated to the field officers to keep them apprised of Vice issues and activities.



## P-CHIP UPDATE

(Protection of Children Involved in Prostitution)

### A PARENTS POINT of VIEW

"To Whom it May Concern:

I feel as a parent I need to share my feelings and concerns with those who will be following up on Bill One.

I can only speak as a parent who has a child involved in child prostitution. For those who are and will be fortunate enough to never experience this horrendous act upon your loved ones, I feel you have been lucky; however, there are still have many more generations that will need to be protected by not so kind folks who could and do take advantage of families and tear their children from them.

For those of us that share the pain and the sorrow, my heart goes out to you. For each child that is out at their risk;

they all feel like my own daughter. My heart aches for the time and love that is lost forever, never again to be regained in the same light that should have been.

My daughter will be 17 years old this fall. We believe she became involved with prostitution at approximately around the age of 15 years. We went through extensive counseling to try to get a handle on her sudden and extreme downward spiral behavior. However, none of us knew the signals and symptoms of child prostitution! We struggled with her, trying to get her back on to the right track.

The attraction and addiction to child prostitution was so strong - that it ripped her from us - without us even knowing what it was.

At the present time, she is in apprehension in Southern Alberta in a secure treatment facility. Finally, a judge took her, the police, social workers, PCHIP workers, and us, as parents, seriously enough to save her life for another 30 days. She is not a happy camper, but she is an alive one. She may be released later this month - where she will have a wonderful opportunity to get her life back again in a longer term recovery center that will be accessible to her for 3 years. She might not ever return home to live again... but I am okay with that, as long as I know she is healthy, strong and in a safe environment.

We can live with that, much more than not knowing if she is dead or being sexually abused on a daily basis.

Before Bill One came into effect, our daughter would have been taken in one door, out the next door - which left us feeling like we needed to make funeral

arrangements for her, and so we did. Trust me, not a pleasant experience at all!

Now that Bill One is here, it allows her and the professionals to seek the correct recommendations that will and do help them.

It is a start - a very important and necessary beginning to save our children - and perhaps someone else's child.

There are no guarantees when we give birth to our children - we can only have **HOPE!!**

Three things I have learned.

1. Never give up hope
2. If it happened to us, it could happen to you
3. Go with your gut instinct if you suspect something out of the ordinary, it probably is!

As a parent I feel I need to tell you all that this is only the beginning. The problem doesn't go away on its own even though you may want it to. It's not realistic. It needs to be dealt with **PROMPTLY!** All the professionals involved with the protection of children and their rights need to know how serious this is!!

Thank you,

A Mom in Alberta"

## STATISTICS

From February 1 to June 30, 1999 there have been 37 **admissions** to date. Of those, 14 have been **re-admissions** and the remaining 23 were different clients.

The average age of the admissions is 15.5 years of age.

## What a Parent Needs to Know?

### Who's at Risk:

It can happen to anyone. Youth from a range of social, economic and cultural backgrounds are targeted and recruited into the sex trade. Common factors are:

- low self-esteem is the single-most common denominator among youth at risk of sexual exploitation
- being the victim of abuse -sexual, physical or emotional abuse
- situations in which a youth questions his or her security and sense of belonging, or
- Fetal Alcohol Syndrome or Fetal Alcohol Effect, or learning disorders such as dyslexia and Attention Deficit Disorder (ADD) can affect a young person's level of risk.

### Early Warning Signs:

Parents should be aware of changes to their teen's usual patterns. Look for sudden or extreme changes in:

#### Attitude:

Withdraws physically and emotionally from home and family. Acts cold and unconnected to the family.

- Extreme mood swing such as depression, suicidal, or "high/happy" followed by angry outbursts. (Mood swings may also be drug-related).
- Secretive and reserved.
- Withdrawn; won't talk to you; will act like you're not in the room.
- Lying (e.g.: says she is at her girlfriends, but when you follow-up, she's not there)
- Confrontational, aggressive, abusive behavior or language.

#### Behavior:

- Progressively longer stays away from home.
- Extreme secrecy about activities.
- Being very protective of a "boyfriend"
- Never calling home when used to all regularly.
- Calls home from phone which call display is blocked so that you can't tell what number they're calling from.
- Coming home drunk or on drugs.
- Looks for other places to live where there is more freedom (relatives, foster or group homes ). May make false claims about the home environment to allow this to happen.

#### Routine:

- Drops usual friends for new group that includes youths who may come from outside the local school or community. They may be older than usual school friends.
- Skipping school.
- Noticeable drop in grades.
- Opting out of traditional family events.
- Becoming a night person, staying out late, unable to sleep at night (when home) and sleeping excessively during the day.

#### Language:

- Adopting slang and mannerisms never used before; (e.g. ruder or cruder streetwise talk).
- May use disconnected speech (one or two-word codes rather than sentences).
- May use labels when referring to friends or to self (e.g. adopting a street name).

#### Physical Appearance / Hygiene:

- More provocative or "wilder" dressing.
- Excessive use of makeup and time spent in personal grooming before going out.
- Sexualized behavior may accompany these changes in appearance and image. Inappropriate sexual acting out or an inappropriate display of body parts.
- Bruises on body (evidence of abuse).

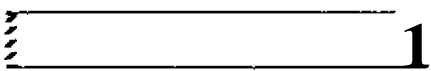
#### Clues Around the House:

- Unexplained money, (e.g. frequently going out to expensive restaurants).
- Bringing home new and expensive clothing or trinkets with explanations that do not add up, (e.g. "It's my friend's.")
- Packing change of clothes when they go out.
- Drug-associated objects; finding cans with holes, burnt knives or twisted spoons, rolling papers.
- Acquiring a pager or cell phone.
- Long-distance phone bills for cell numbers (phone numbers which do not reveal on a call display unit)
- Match book covers with hidden cellular/pager numbers inside.
- Business cards and receipts for places unusual (e.g. nightclubs) for a young teen to frequent.
- Phone calls from strangers at odd hours of the day or night, "hang up" call when anyone other than the youth answers.
- Condom packages
- Weapons

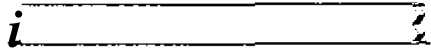


Child sexual exploitation is a much greater problem than most people want to admit. The average age of entry into the sex trade is fourteen years old. Half of sexually exploited youth became involved when they were under age, and most get involved before they are nineteen. " Most people have no idea how large the situation is, nor are they prepared or equipped to detect warning signs until it's too late." - police officer.

- "Being Aware, Taking Care" by



If you have a distraught parent who needs to talk to someone, have them contact the Parent Development Centre at 253-6722 or 253-6663.



**TJupdate on DISC.**

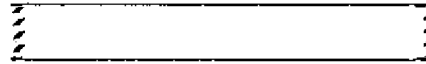
Disc is a data management program which is designed as a "pro-active strategy to focus the attention onto the sex trade consumer. The training for DISC (Deter & Identify Sex-Trade Consumer) was completed on June 8th, 1999. Twenty DISC entries were entered for the month of June, including three pimps, one which was unknown to the Vice Unit and an individual who was caught masturbating while watching the prostitutes. **Good work by the street officers!**

Remember to articulate your reasonable grounds for stopping the sex trade offender and document on the MDT. If you have any questions regarding the program, please contact the Vice Office, 268-8763.

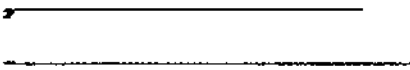
**Crime Information Officers Assist with Prostitution Issues**

Several C.L.O. officers are bombarded with calls from concerned citizens, who are fed up with the unsightly aftermath of prostitution in their neighborhoods. These officers are often greeted with hostility but are patient in explaining the policing limitations when dealing with this social issue.

The Vice Unit thanks these officers for all their assistance and encourage the field officers to support their CLO's in their endeavors to combat prostitution through crime prevention and intervention.

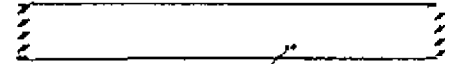


Cst. Don Muldoon, CLO Zone 1-1: Directs his attention to the prostitution complaints in the East Village area, which houses numerous senior citizens. Their main concerns are safety and debris issues. Don has been instrumental in working with "Telus" in relocating several phone booths, that were contributing to the prostitution and drug problems. Cst. Muldoon can be contacted at cell phone: 804-9130.

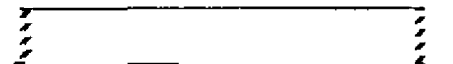


Cst. Dale Whitton, CLO, Zone 1-3: New to the Inglewood/Ramsay area, Dale has been challenged with the debris issues that the street level sex trade brings into communities. Numerous concerns have been expressed about the National and Shamrock Hotels and the parking in the alleys near these locations. Cst. Whitton can be reached at local 268-8609.

Cst. James Grossklaus, CLO, Zone 1-4: James is an ISTATS officer, who has directed his interests in the prevention and intervention on prostitution issues. He is concerned with all the collateral issues, prostitution brings into Victoria Park. Cst. Grossklaus can be reached by pager 155 or local 268-8601.



Cst. Jim Amsing, CLO, Zone 1-5: Replacing Cst. Rick Halford, Jim will be dealing with the noise and traffic issues that plague the "gay" prostitution sex trade location. If you have any intervention, prevention strategies for this area, contact Jim at 268-8601 or pager 1098.



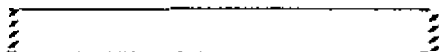
Cst. Ed Vandermalen, CLO, Zone 1-6: As the sex trade locations have a tendency to move west from Centre Street, when construction creates difficulties for traffic, a slight increase has developed in the number of prostitution complaints in the Cliff Bungalow, Holy Cross and Mission Areas. The concerns most often expressed in these areas are the locations the prostitutes bring their "business" and the debris that is left behind. Contact Cst. Vandermalen at 268-8773 or pager 1043.



Cst Dwight Scheuerman, CLO, Forest Lawn: The T & C Hotel and surrounding area is used by prostitutes and causes great consternation for the Forest Lawn Community. The C-CAP program, a group of volunteers who patrol the area and monitor the sex trade activity, are in close contact with Cst. Scheuerman who keeps tabs on the problem. Dwight can be reached at 273-1888.

Community Support

Trans Alta Security has expressed their concern about the prostitution problems relating to their property around 12 Ave and Centre Street SW and are willing to cooperate with the field officers to tackle the problem in their neighborhood. The security cameras in their building are positioned in such a manner, that the prostitutes can be observed communicating with sex trade offenders. Brian Carter, Security Manager, invites field officers to drop in at their security desk and observe the new technology. If you have any question, call Brian Carter, Security office 267-2500 or Greg Hollingsworth at 267-4904.



"Where there is Grime; There is Crime."

Sex-Trade Debris

The number one concern expressed by frustrated community members angered by prostitution on their streets is the perceived health issues of needles and condoms. The following locations are areas most often used by the prostitutes to complete their transactions:

- (1) Canadian Pacific Railroad Yards
Inspector David Boggiss has requested CPS to assist the CPR Police in patrolling their yards to discourage the prostitutes from bringing their trade on to the property. Please contact Inspector Boggiss at 551-2553 for details.
(2) St. Mary's Cemetery
The entrance on the south west corner.
(3) THE SHAMROCK HOTEL
One block over behind the abandoned warehouse, at 1240 20th Avenue S.E., next to the railroad tracks.

(4) Winston Heights - Mountain-view

Off the North East corner of the playground on 7th Street, between approximately 23rd Avenue N.E. and 22nd avenue N.E. It is on the East side of the block, looking down on the Nose Creek area.

(5) Fort Calgary

In the bushes along the river bank and bike paths.

(6) FCJ Christian Life Centre

219 19th Avenue S.W., in the back parking lot.

(7) Victoria Park Community Centre

Behind the Centre, along the river bank and also in the parking lot.

(8) Stampede Grocers

538 12th Avenue S.E., after closing, in the back parking lot.

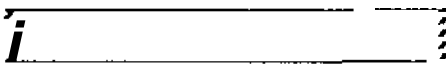
(9) Forest Lawn IGA

5105 17 Av SE

(10) Imperial Oil

1802 11 St SE

Please patrol these areas as often as your call load allows. If you are aware of any other locations being used by prostitutes and the sex trade offenders, contact Kathy in the Vice Unit at 268-8638, so she can update the the list.



Should you encounter a prostitute that is HIV positive or has full blown aids, the contact person for the C.R.H.A. is Marie Josee PAQUIN at 781-2453. If you can not reach her, please call the emergency medical officer of health at 264-5615.

The C.R.H.A., in most cases will issue an emergency apprehension order under the Public Health Act.

The Vice Unit's Hit Parade:

The Vice Unit would like to thank all the officers who have been so dedicated in policing the prostitution concerns in their Districts:

- 1. Cst. Walter Kachmar for his work at the Westgate Hotel.
2. Cst. Joyce King and Cst. Tom McMahon for project " Hype Heaven"
3. Cst. Grossklaus, Cst. Malikdem, and Cst. Petropoulos for their work on Operation Parasite.
4. Cst Kelly Chisolm for her assistance in Operation Parasite.
5. Cst Judy Beattie for traffic attention on D.I.S.C. stops.
6. Cst. Mike Baker and Cst. Mark Ulmer for PCHIP apprehension and arrest of two pimps.
7. Cst Frank Cattoni and Cst. Cam Brooks for D.I.S.C. stops.
8. Detective Andrus , and Cst. Linton and Cst. Christensen for the arrest of Patrice Leonard.
9. Cst. Steve Ross and Cst. Eric Mueller-Thode for their assistance on D.I.S.C. and clean up on 225 14th Avenue S.W.



A DAY IN THE LIFE OF VICE!

According to Detective John Fulton, the following represents a typical day in the life of a Vice detective; celibate, heterosexual, bisexual, homosexual, child molester, incest, exhibitionist, voyeur, group sex, transsexual, transvestite, sadist, masochist, necrophile, bondage practitioner, bestiality. Oh yeah, and gambling!

Details to follow on upcoming training session regarding massage, escort and exotic by-laws.

# REPORT TO

## CALGARY POLICE COMMISSION

**Title of Report:** D.I.S.C. - DETER & IDENTIFY SEX TRADE CONSUMERS

**Date Submitted:** 99 June 14

### ISSUE

Prostitution is not illegal in Canada but to communicate in a public place to buy or sell sex is illegal. This legal distinction has hindered police efforts to curb the street -level sex trade. The ramifications leave a negative impact on businesses, schools, parks and families in the afflicted communities.

D.I.S.C. is an information management system of "consumers" and their activities. It's goal is to transfer the responsibility of the issues surrounding the sex -trade onto the sex trade consumer.

Police attention is focussed to the sex-trade consumer, to alleviate the associated issues involving the safety and security of neighbourhoods jeopardized by the disruption this activity imposes upon communities. The sex-trade consumer is no longer anonymous.

### BACKGROUND

The program was developed by Detective Constable Oscar Ramos and Detective Constable Raymond Payette of the Vancouver Police Vice Unit. It has been operational for over eighteen months and has reduced the vehicular traffic in the Vancouver sex- trade locations by over 35%.

The program is based on the behaviours of the sex-trade consumer. Officers ensure that there are reasonable grounds to believe that the person has the intent to commit an offence under Section 213 or 212(4) "*to communicate for the purpose of prostitution*". Such behaviours as picking up and being found in the company of a prostitute, continually driving around the area frequented by prostitutes, continually stopping and talking to prostitutes and any other commonly observed behaviours which are difficult for the suspect to explain, ie. masturbation, various states of undress, pornographic literature in vehicle, taking photos, etc.

The suspect is stopped and his behaviours and personal data are recorded. He is advised his information will be placed into the D.I.S.C. program, that the information in the system is searchable and that the information can be used in major crime investigations involving



the sex-trade, sexual assaults and homicides.

Fourteen agencies across Canada have adopted the D.I.S.C. system. All data information is confidential and will only be shared with other law enforcement agencies.

### **IMPLICATIONS:**

On June 7<sup>th</sup> & 8<sup>th</sup>, 1999, Detective Constable Oscar Ramos and Detective Constable Raymond Payette instructed three training sessions for the Calgary Police Service and over eighty officers were coached on the goals and capabilities of the computer program.

The system provides a "pro-active" approach to deter the street level sex-trade by identifying the consumer and is a consistent method that patrol members can easily access and use.

- **STAFFING** (may include training implications)  
The Vice unit will be responsible for the upkeep and data entry into the D.I.S.C. information system.
  
- **FINANCIAL**  
There is no cost to the program. D.I.S.C. is supplied free of charge from the Vancouver Police Department.
  
- **SYSTEMS / FACILITIES**  
The present CPS data management systems and facilities accommodate the concept of the D.I.S.C. format. The information is entered on the current MDT system and down loaded manually into a access information program.
  
- **POLICY** {may include training implications)  
Policy changes are not required.

D.I.S.C. is a "tool" the Calgary Police Service will use in the multi-disciplinary approach to the management and control of prostitution. The D.I.S.C. system encompasses the professional standards and service directed to the community by the Calgary Police Service.

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Christine E. Silverberg  
CHIEF OF POLICE





# Law & Order

## DISC music to cops

### Computer database tracks people involved in sex trade

A new tactic in an old war waged by Calgary vice cops to get hooker-hungry johns off our streets has yielded some unexpected results — it's putting other crooks on ice.

The Deter Identify Sex-trade Consumer (DISC) program was invented by a couple of Vancouver vice cops and adopted by the city's force last year.

DISC's original concept was to simply be a searchable data base cops could use to keep track of pimps, johns, prostitutes and other sex offenders, such as flashers or those who prey on children.

The system works when cops notice suspicious activity — such as a lone male cruising a known hooker stroll — and pull the guy over to take his name and other information, such as his age and distinguishing marks and input it into the DISC data base.

But it is more than earning its keep, said Calgary Police Const. Mike Delaney of the vice unit.

"DISC has really worked for us — it's allowing us to identify players we didn't know about," said the 46-year-old ex-Mountie who has been with the Calgary service for a dozen years.

"We've been collecting data for about six months and have probably inputted about 700 of



MIKE D'AMOUR

those into the system," he said. "I think this is giving us a better idea who's down there (on the streets)."

Who is down there is a veritable rogue's gallery of punks and crooks.

"We've stopped people who have a history of sex assaults, incest, domestic-related crimes, impaired drivers, people wanted on warrants and lots of drugs being found," Delaney said.

"The predominant number of people we find down there have records of violence."

The fringe benefits of DISC aside, it's a program which seems to be working and as proof, all one has to do is note the dwindling number of prostitutes — and cruising sex-trade offenders — on our streets.

"We've stopped men from age 18 all the way to 70," Delaney said.

Usually, the men who are stopped deny they are cruising for prostitutes.

"But most of them have no problem; they understand after we explain why we're pulling them over."

The DISC system — now in use in many cities in Canada and the U.S. — is only one of many tools Calgary cops, under the direction of Staff Sgt. Debbie Middleton-Hope, are using to battle prostitution.

Still, there is much work to be done, she said.

"We have to get the message out that this is a problem for the entire city," she said.

"It might not look like your problem until your daughter or your sister or your friend is involved with it."



**SURPRISING ...** Disc not only looks at prostitutes, it has turned out to be successful at turning up people wanted for a range of offences.

**I think this is giving us a better idea who's down there!**

Edmonton Police Commission  
Report of the Task Force on  
Prostitution

- 3.5 That the Edmonton Police Commission approach utility companies about the possibility of including with all city-wide utility bills, a pamphlet on how to report prostitution activities to the Edmonton Police Service, to be developed in cooperation with other stakeholders.
- 3.6 That the Edmonton Police Service collaborate with community groups to create a speakers bureau on issues related to prostitution activities.
- 3.7 That the Edmonton Police Commission support the recommendation from the 1993 Safer Cities Task Force on Prostitution which asks the Alberta Minister of Learning to develop a targeted training and employment strategy for people who want to leave street prostitution.
- 3.8 That the Edmonton Police Commission request the Capital Health Authority to explore and develop initiatives in partnership with the community to deal with improperly discarded needles and condoms.

#### 4. Internal Police Issues

- 4.1 That the Edmonton Police Service develop more effective internal communication and collaboration between Vice Detail and other service areas.
- 4.2 That the Edmonton Police Service initiate a program similar to Calgary's Identify Sex Trade at the Street, which trains street officers in prostitution-related issues.
- 4.3 That the Edmonton Police Service implement regular Check Stop programs in prostitution-affected communities which may discourage john traffic.
- 4.4 That the Edmonton Police Service officers involved in the specialized gang initiatives work closely with the Special Projects Team and Vice Detail in the targeting of drug houses.
- 4.5 That the Edmonton Police Commission request that Alberta Justice modify the offender database to allow sorting of convictions by offence which would facilitate public access to the information.
- 4.6 That the Edmonton Police Service increase its crackdown on pimps.
- 4.7 That Vice Detail become Vice Section with the addition of a minimum of two detective positions, newly created or filled through the reallocation of existing resources.
- 4.8 That the newly created Vice Section be moved to Family Protection Services Division.