



AVON AND SOMERSET CONSTABULARY

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Tricia Perkins
Crime and Policing Group (Room 246A)
Home Office
Queens Annes's Gate
London SW1H 9AT

Our Ref: MR/jme
12th May 2003

Dear Tricia

Please find enclosed a completed application package in respect of the Oldmixon Estate Project that is being submitted to this years Tilley Awards.

This project has come through a rigorous vetting procedure having been submitted to an internal Problem Oriented Policing Competition within the Constabulary. The initiative has demonstrated a systematic approach using the SARA model as a solution to youth disorder and anti-social behaviour on a housing estate in Weston-s-Mare. The success of the initiative means it will be a worthy entry and is a project I very much support.

The Constabulary continues to value the opportunity that the Tilley Awards gives in encouraging and recognising best practice in problem oriented policing.

Yours sincerely,

Martin Richards
Deputy Chief Constable

Enc:

"The Oldmixon Housing Estate....."

Bringing Together a Community."

J District

Weston-super-Mare

Endorsing District Commander: Chief Supt. John Snell

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“The Oldmixon Housing Estate

Bringing Together a Community”.



J District

Weston-super-Mare



Summary

The Nature of the Problem:

The Oldmixon Housing Estate forms part of the South Ward of Weston-super-Mare. It comprises approximately 800 residential properties with a mixture of private and Council owned dwellings. There is one school within the Estate, that being the Oldmixon Primary School and there is one main area for local businesses namely the Aller Parade shopping precinct.

In January 2001, PC 3618 Shane Hawkings took up the post as Beat Manager for the Estate. It was apparent, in the initial stages, that for some considerable time, the Estate had become the hub of youth disorder with large groups gathering in the evenings particularly at the Aller Parade Shopping Precinct and within the grounds of the School. There had been a high number of incidents of petty damage, anti-social behaviour, and underage drinking and drug abuse. The problems being experienced, though not unmanageable, had clearly become a major issue for local people and an apparent perceived indication of a lack of police action. There was a distinct lack of community spirit and a general apathy towards what was taking place.

The Evidence used to define the Problem:

The local Beat Manager committed himself to consulting with local residents, businesses and other relevant agencies such as the Housing Office, the Youth Service, the Youth Council and the local School. He also referred to incident callcards, crime figures and intelligence report.

A Brief Description of the Response to the Problem:

The Community spirit was at an all time low and the objective was to re-vitalise this and improve the quality of life for local people. This would be done by building stronger links and working successfully with other agencies. The plan would be to try and achieve better facilities and involve local people in this process and to divert local youths away from this type of behaviour.

The Impact of the Response and How This Was Measured:

Local residents and business representatives are now working hand in hand with local youths to try and obtain youth facilities. There is a very successful Local Action Team in place tackling community safety issues. A strong multi-agency partnership has been achieved and sustained between at least ten different partners. Feedback from the Community has been extremely positive, both via the LAT and residents. Many letters of thanks have been received. Calls regarding youth disorder have decreased markedly especially over the past 3 months and this is evidenced by the decrease in number of residents incident reports (explained later). In addition, telephone calls made directly to the Beat Office regarding complaints of youth disorder have become almost non-existent over the same period.

Scanning For Problems

"identifying the problems by reviewing a wide range of data and information sources and applying basic knowledge and skill."

What Are The Apparent Problems?

*By examining the crime incident call cards and intelligence reports for the area concerned, and as a result of feedback from the Community and other relevant agencies, such as the local Housing Office, local school, the church and the Youth service, it became apparent that the **anti-social behaviour** of youths congregating in large groups within the Estate, particularly in and around the Aller Parade Shopping precinct, was becoming a major issue for local people, who complained of high numbers of incidents of youth disorder, petty vandalism, underage drinking and drug abuse. Widespread graffiti, littering and other forms of public nuisance had become common place and became a financial burden to the local authority. Members of the public were being **intimidated, threatened and assaulted**.*

There was an obvious lack of local facilities particularly for young people. The only provision for the youths was a computer bus, provided by the Youth Service, which was in situ for a couple of hours on one night per week.

*All agencies were being affected and many local businesses had suffered economically as a result of customers being too frightened to go to the area. Local people as a whole were suffering a **reduced quality of life**. Public confidence and faith in the Police and other agencies had diminished. The level of service provided by the Police was also affected, as resources were being frequently diverted away from more serious issues, in order to deal with the youths.*

Analysing the Problems

"using knowledge and skill, research and IT to identify common characteristics and underlying causes with respect to the problem identified."

The Victim

The Oldmixon Estate is a fairly deprived area encompassing a mixture of privately owned dwellings (sold by the local authority), council owned dwellings and those bought by various Housing Associations and private landlords and subsequently rented out. There is one main shopping precinct, that being at Aller Parade, and one local School, namely Oldmixon Primary School. There is also the nearby Oldmixon Industrial Estate which comprises approximately 70 commercial premises.

The local residents were suffering most at the hands of local youths, but didn't feel that they had any kind of community spirit to support each other and tackle the problem themselves. Nor was there any support network in place allowing the community to effectively liaise with any of the relevant local agencies such as the Police, Local Authority or Youth Service.

Many people expressed feelings of fear and intimidation. They were too scared to go out in the evenings and had little faith in the Police to take effective action in solving their problems. It was generally felt that, if the Police attended incidents at all, they only dispersed large congregations and merely displaced the youths to other parts of the Estate. As soon as officers had left the scene, the youths returned and continued to harass the residents, and were often worse due to the Police being called at all. As a result many members of the Community stopped phoning to report incidents and a serious breakdown in communications resulted.

In addition, there was a very poor coverage of neighbourhood watch schemes, which as well as being the most successful crime prevention initiative ever established, is an excellent vehicle for improving community relations. In January 2001 only one active scheme was in existence for the whole Estate.

It became the main priority of the local Beat manager to improve communications between residents and local agencies and to encourage local people to take responsibility for their own community, to initiate improvements, to obtain better facilities and to co-ordinate their own actions.

The Offenders

The main perpetrators were bored 10-16 year olds who congregated in large groups in the evenings causing a nuisance and committing minor offences, whilst often under the influence of drink or drugs. Only a small minority were intent on leading a life of crime, whereas the majority regularly attended school, and had a steady family life. However, due to the lack of youth facilities and having no proper guidance, they were influenced by peer pressure into behaving in this manner.

A number of factors were believed responsible:

- # The absence of facilities and activities in the area
- # Insufficient parental guidance
- # Insufficient input from local schools
- # A lack of youth service outreach workers in the area
- # A lack of self-worth and purpose within the youths themselves
- # An apparent easy access to both alcohol and drugs within the Estate.

It became a priority for the Beat Manager to adopt a multi-agency approach in attempting to obtain improved youth facilities, whilst implementing activities to divert them away from this sort of behaviour. He wanted to improve relations between the youths, the Police and local residents with a view to getting them to work together. He also wanted to tackle the ever increasing problem of alcohol and drug abuse.

The Location

The very nature and geography of the Estate, with its mixture of privately-owned and rented dwellings had led to an inevitable "them and us " syndrome, which in turn had been responsible to some extent for the downward spiral in community spirit.

The main focus of the problem seemed to be the Aller Parade Shopping precinct and in and around the primary school which had very little in the way of security or crime prevention. The precinct consists of a row of 9 shops with residential flats above them. The School is opposite this with a large playing field, belonging to the Education Authority, attached. The youths gathered in large groups and persistently harassed and intimidated customers and shop staff. They also frequently trespassed within the School grounds which became a major target for petty damage.

It became a priority of the Beat Manager to ensure facilities in the area were improved in partnership with other agencies, in an effort to bring the community together, and to ensure relevant bodies implemented security improvements in vulnerable areas.



Response

"Developing suitable actions to address the problem and its causes, bringing in colleagues from other internal departments and/or external agencies to assist where appropriate."

An initial plan and time scale was drawn up by the Beat Manager in relation to initiatives he expected to have a direct impact on the problem of youth disorder but also on the wider issues within the Community as a whole. This has been an ongoing process and added to as other issues have developed.

Overall Objectives

1. To achieve long-term benefits of crime reduction and to solve ongoing recurring incidents of anti-social behaviour within the Estate.
2. To improve the quality of life for local people and to re-establish the feeling of community spirit.
3. To build stronger and more successful working relationships with other agencies and the community itself.
4. To reduce demand on police resources in dealing with youth problems.
5. To restore faith and confidence in the Police service within the community.
6. To obtain improved facilities within the Estate.

How Would These Objectives Be Achieved?

1. Increased "Neighbourhood Watch" coverage.
2. Set up a Local Action Team involving residents and other agencies (including young people).
3. Set up a multi-agency surgery to be held monthly.
4. Set up a "Business Watch" scheme.
5. Set up a "Shop Watch" scheme.
6. Set up a "School Watch" scheme and improve security and crime prevention measures. Also improve police links with the School.
7. Target persistent offenders and instigate the use of parental visits and anti-social behaviour contracts.
8. Target known persons who deal drugs to young people within the Estate.
9. Tackle the problems of underage drinking.
10. Set up youth diversion schemes and involve other agencies.
11. Create operational orders to tackle "hot-spots" and involve other police departments and outside agencies.
12. Through a multi-agency approach, attempt to obtain additional youth facilities.
13. Encourage local people to come forward and report incidents which they witness.
14. Create better links with local people within the community and with other agencies.
15. Make use of the local media in publicising initiatives and successes.

How Will The Results Be Measured?

The proposed actions outlined above are a summary of the comprehensive range of police, multi-agency and community based initiatives aimed at targeting youth disorder problems within the Estate with a wider aim of bringing together the community, both now and in the future. The results of these proposals would best be measured through direct feedback from the community and all the partnerships and from the level of involvement in bringing it all together.

Further analysis of the number of complaints received regarding this type of behaviour should also give an indication of its success.

Assessment

"Reviewing the problem to assess whether or not the solution was successful and to take note of any lessons learned from the process."

Who Did What and When?

Neighbourhood Watch

*In May 2001, with the help of some local residents, a leaflet, drafted by the Beat Manager, was delivered to every house within the Estate inviting all residents to a public meeting. This meeting, held in June 2001, was partly used as a vehicle to advertise Neighbourhood Watch Schemes. As a result, there are now **15** schemes up and running covering approximately **65%** of the Estate. Previous to this only one scheme had been in existence. (A copy of the leaflet that was used is attached as Appendix 1 and a poster designed by the Beat Manager and displayed on the Estate is attached as Appendix 2). Co-ordinators are now also producing their own newsletter for members.*

Oldmixon Local Action Team

*Setting up the Local Action Team was the main purpose of the aforementioned public meeting. Approximately 100 residents attended and the principles behind such an initiative were explained. As a result several volunteers came forward and the Team was eventually established in December 2001. It consists of **local residents, the Beat Manager, local Councillors, the Youth Service, local business representatives, members of the Oldmixon Youth Council and the Head Teacher of Oldmixon Primary School.** Persons from other agencies are invited if the need arises. The Team is now entering its second year and has had notable successes, not least obtaining additional facilities to the Oldmixon children's play area, obtaining skateboard facilities and a basketball court adjacent to the Aller Parade shopping precinct and in 2002 it organised the Youth "Summer Project" in partnership with the Youth Service. This was a scheme directed at 12-14 year olds whereby a number of activities took place throughout the school holidays such as ice-skating, a trip to Bridgwater Splash and culminated in a community day trip to Weymouth.*



Multi-Agency Surgery

In January 2002 a Police surgery was set up which is run in partnership with the **Citizens Advice Bureau Surgery**. It is held at the Open Door Centre at Aller Parade on a monthly basis and advertised locally as well as through the Police web-site. It is an opportunity for residents to call in and discuss with their Beat Manager any problems they might have. Discussions have now also taken place with the local **housing department** with a view to a housing officer also attending in the future as well as the local **District Councillor** and this will now be in place by April.

Business Watch

During the Summer of 2002 certain premises' within the **Oldmixon Industrial Estate** began to suffer from incidents of petty vandalism and the same local youths were thought to be responsible. As a result, liaison took place between local businesses and the Police and the idea of a Business Watch scheme was discussed. This initiative is now being progressed and all the units within the Industrial Estate have been canvassed. Several meetings have now been held and it is envisaged the "Watch" will be formally set up by March 2003. In addition several of the units are now looking at ways of improving their own security following surveys by the Crime Reduction Unit. Representatives from the Local Authority are also involved and attend the meetings in an advisory capacity.



Shop Watch

As well as local residents feeling the effects of the youths behaviour it also had a huge impact on local shopkeepers and their staff. The shopping precinct was a major focal point of the youths attentions, and particularly during the evenings staff felt very isolated and intimidated.



Therefore, in the autumn of 2001, as a partnership approach, several of the shops formed "Shop Watch" and the poster attached as Appendix 3 was displayed within their premises.

This scheme amounted to a commitment by local businesses to work side by side with the police and record any relevant incidents which were witnessed and pass on the information. This greatly assisted in the gathering of intelligence and the subsequent targeting of main ringleaders.

School Watch and Other School Initiatives.

Oldmixon Primary School has been one of the major successes of the new *partnership approach and community involvement, especially over the past year.* During 2001 the School suffered greatly at the hands of the youths and many incidents of nuisance and petty damage occurred within the grounds. The local Beat Manager made it a priority to forge links with the School and this began with him arranging a formal programme of regular school visits in order to speak to pupils of all ages about subjects ranging from "Stranger Danger" to the effects that anti-social behaviour and damage can have on a community.

Whilst trying to get his message across to the children, he also worked hand in hand with the staff, the Local Authority and the Local Action Team in order to try and encourage the Education Authority to improve security measures. This resulted, in the Spring of 2002, in a new 6" iron perimeter fence being erected and thus preventing the youths from entering the grounds. In the initial stages of their application for the fencing there was strong opposition from the local planning department. However, on hearing of this, the community came together and petitioned the Council to grant permission. This was co-ordinated by the Local Action Team who worked closely with the Head Teacher and the local Councillor. The Police fully supported their efforts in obtaining the fencing. Since its erection there has been a huge reduction in the number of incidents within the School grounds and only **one** recorded crime.



Running concurrently with these measures was an attempt to set up a "**School Watch**" scheme. A joint letter was sent out by the Beat Manager and the Head Teacher to all parents and to all residents who's premises overlooked the School. The idea was to set up a scheme whereby local people volunteered to patrol the perimeter of the grounds during evenings on an intermittent basis and report any suspicious incidents to the Police. This is currently work in progress and it is hoped this will be up and running by April 2003.

Targeting Persistent Offenders

Mainly through fear of repercussions, people were displaying a reluctance to call the police. It was therefore imperative to regain the confidence of local people and re-assure them that the Police were interested in their problems and would take positive action whenever possible. A pro-forma "**residents incident form**" was devised and these were distributed throughout the Community by members of the Local Action Team. If people were reluctant to call the police they could instead fill out one of the forms and hand it to a Local Action Team Member who in turn would hand it to the Police. This proved a very successful format and during 2002 a total of **62** were submitted. Once names were mentioned of the main perpetrators and the actions they had carried out, the Police had evidence to pursue a course of action of carrying out parental visits and, in partnership with the local Housing Office, issuing Acceptable Behaviour Contracts. During 2002, 5 contracts were implemented targeting the most prolific culprits. To date these contracts have been extremely effective and they are monitored regularly. The youths in question are now also working with the Youth Offending Team.

Targeting Known Drug Dealers

As people started to come forward and give information it soon became evident that there was a problem with drug abuse, particularly cannabis use among local youths. Information started to filter through regarding those persons believed to be dealing to them and as a result **warrants** were obtained and executed. One household, in particular, was believed to be responsible for the majority of drugs supply and in the Summer of 2001 enough information had been attained to execute such a warrant. This proved extremely successful and 2 persons were arrested and charged. As a result, liaison took place between the Police and Housing Association, and the occupants were moved from the area shortly afterwards.

Tackling Underage Drinking

Undoubtedly the major cause of the youth disorder was the problem of underage drinking and the apparent ease with which alcohol could be obtained. Although local shopkeepers complained frequently about the youths, there was evidence to suggest that it was their staff who were selling alcohol to persons who were underage as they were often too frightened to refuse. In addition the youths often intimidated local residents into buying it for them. It was clear that this was a situation that had to be tackled. Although officers often attended the area and confiscated alcohol from the youths this was not solving the problem as resources did not allow for this to happen on a frequent enough basis.

Several meetings were held with relevant off-licensees. As a result the Beat Manager devised a scheme which both agreed to. The first stage was implementing a **proof of age scheme** as devised by the Portman group, who had been consulted by the Beat Manager. Relevant forms for persons to apply to the scheme are now displayed in the stores. The licensees have adopted a policy of refusing to sell alcohol to any person they believe to be under 20 without proof of age. They also refuse service to anyone believed to be purchasing on behalf of the youths. This is advertised in the store by way of a Police designed poster. (see appendix 4).

In addition the shops also display a Police designed "**Cops in Shops**" poster. (see Appendix 5). It advertises that plain clothes officers may be working in the area observing the premises targeting young persons trying to buy alcohol or adults trying to buy it on their behalf.

To complement this initiative, the Police have applied to the local authority, via the District Chief Inspector, for an **Alcohol Exclusion Zone** within the Estate making it unlawful to consume alcohol in public. This has had tremendous support locally, particularly from the Local Action Team, local shopkeepers and local Councillors, who have all submitted letters of support. The application is currently with the local authority who are expected to make a decision imminently.

Youth Diversion Schemes

A key initiative for youth **diversionary activities** has also been implemented. During the summer of 2001 a football coaching scheme was organised by the Beat Manager and the Youth Service, funded by the local authority with facilities given free of charge by a local sports centre. This ran for the course of the summer holidays and concluded with a football tournament involving 5 youth sides and a team made up of police officers. The scheme received excellent local press coverage and benefited approximately 40 youths in total. A similar scheme took place in April 2002 when local youths were taken on a fishing trip. Other events are planned for 2003.

Creating Operational Orders to tackle Hot-Spots

Operations "**Julius 1 and 2**" were drawn up and run during the Summer of 2002. These were both flexible operations providing high visibility policing, as well as intelligence led pro-active police initiatives, such as use of evidence gatherers. A multitude of police departments were used including the relevant Sector Team, the District SSU, other beat managers and the mounted section. Various alcohol seizures resulted and a large volume of intelligence was gathered which led to a series of home visits by the Beat Manager to inform parents of what had been taking place. Feedback from the Community was extremely positive.

Obtaining Youth Facilities

Historically there have been many disappointments for local people in trying to obtain improved facilities. The local youths, in particular, repeatedly stated a wish to have their own permanent building. However, following months of negotiations with the

local authority, this never came to fruition, mainly due to it being unfeasible that such a building could sustain itself financially in the future.

However, the magnitude of this project has now been scaled down. This has seen the emergence of the "**Oldmixon Youth Bus Project**". A partnership has been set up between **10 different agencies** who's aim it is to secure funding for a permanent youth bus to be in situ on the Estate, fully equipped to a specification drawn up by the youths themselves. This is currently work in progress but is in a very advanced stage. Enough funding has already been secured to purchase and equip the bus, including a £5000 donation from the Town Council, but more is needed to sustain it for future years. One of the most positive aspects is the fact that the plans to equip the bus are being drawn up by a certain youth who, 6 months ago, was the subject of an Anti-social Behaviour Contract.



Encouraging Local People to Report Incidents

This has already been covered in targeting offenders.

Creating Better Links Within the Community

This is already evidenced with in the measures described above.

Making Use of the press Office in Publicising Initiatives

The press office has been used to great effect in publicising all of our initiatives, particularly in the formation of the Local Action Team and the creation of Neighbourhood Watch schemes, and with the youth diversion schemes. The beat Manager has also appeared several times on local radio. An example of the positive press coverage received is attaches as Appendix 6 .

So What Are The Results?

As a result of all the responses and assessments it is clear a strong multi-agency partnership has been forged and is still being sustained. At least 10 different agencies are now strongly associated with the Oldmixon Estate and there is once again a feeling of community spirit and self worth. In a recent community publication "The Windwhistle Childcare Community Newsletter" the author wrote "I have recently attended a community action group meeting. It was worthwhile and very re-assuring to see so many people who live and work on the estate turn up....., sharing concerns and actively changing things for the better on the Oldmixon Estate. I have to say that there is a good community spirit developing with many people wanting to have a say in what goes on".

There are now 15 Neighbourhood Watch Schemes, a Shop Watch, a Business watch in an advanced stage, and a School watch currently being progressed. All of these things have happened in a period of 2 years.

The Local Action Team has been formed and constitutionalised and is now in its second year. The Team meet regularly to discuss issues which the community might need to consider, to update on current projects and to consider future projects.

By far the most positive aspect of these changes is feedback from the community itself. The Chairperson of the Local action team has stated how the community now feels supported by the police and other agencies. Many letters of thanks have been received including one from the Chief Constable who visited the Estate during the Summer of 2002.

The "Bus Project" has seen the emergence of a strong multi-agency partnership. These include the Police (at Sector Inspector level), the Local Action Team, local businesses, local Councillors, the Youth service North Somerset Council, the Avon Youth Association, the Town Council, the local Church, the Education Authority and most importantly of all, the youths themselves. Grants have been submitted to the National Lottery and other sources in order to obtain the remaining funding and at last it looks like there is light at the end of the tunnel to secure a facility which the youth actually want themselves.

It is difficult to analyse call statistics for the same 2 year period as there is no dramatic change. However, it is felt that this is mainly due to the fact that people are no longer frightened to call the police and are no longer disillusioned by the response. In future, the aim is to maintain this relationship the police now have with the community. However, the Beat Manager has most definitely seen a massive reduction in the number of complaints he receives directly. He has had virtually no calls about the behaviour of the youths for the best part of 3 months. In addition, during 2002, from the 62 residents incident reports received, only one has been in the last 3 months. Also, at Aller Parade, only 3 crimes have been reported in the last 4 months as opposed to 20 in the same period previous to that.

In conclusion, residents have learnt that funding is available and can be obtained in areas that have often been neglected. They now know that they can be responsible

for, and take ownership of their own community. It is self evident that a partnership approach has provided effective results and a much need boost. This certainly looks set to continue in the future. The Oldmixon always had great potential to be a thriving community, and now this is being realised. Residents have been given the opportunity to work together and with other agencies to improve their own quality of life and that of future generations. Quite simply, the community has, at long last, been brought together.





PUBLIC MEETING

7PM, 12 JUNE 2001, OLDMIXON SCHOOL

IS THERE SUPPORT FOR AN OLDMIXON LOCAL ACTION TEAM?

As many of you are aware, over the past few months there have been numerous complaints about the unruly behaviour of young people loitering in groups on the Estate.

This has prompted certain people to explore the possibility of setting up a Local Action Team.

WHAT IS A LOCAL ACTION TEAM?

In simple terms, it is a way that you can all work together with the police, local authority and other agencies that have an interest in the area, in order to make the Oldmixon a better and safer place to live.

The Crime and Disorder Act 1998 gave the Police and Local Authority responsibility to tackle local issues and concerns that people living and working in the area are best placed to identify.

TAKING THE FIRST STEPS.

Councillor Diane Parslow and PC Shane Hawkings, your local Beat Officer, have taken the first steps by arranging this public meeting. It's purpose will be to gauge whether there is sufficient interest in setting up the Team.

However, from this point on it will be up to you!

The Team should ideally consist of:

- * local residents (the most important members)
- * representatives from the local youths
- * people from local businesses
- * local council and health officials
- * your local police officer
- * anyone else who has an interest in improving the Estate.

However, in order for it to be a success there must be sufficient local interest and involvement.

PLEASE COME ALONG AND PLAY A PART.

THE POLICE AND LOCAL COUNCIL CANNOT DEAL WITH PROBLEMS IN ISOLATION.

YOU CAN MAKE A DIFFERENCE!

NEIGHBOURHOOD WATCH

Many areas are now benefiting from Neighbourhood Watch which quite simply is the most successful crime prevention initiative ever.

If you would like to start up a scheme in your road please contact PC Shane Hawkings on 638165.

GETTING TOGETHER WITH YOUR NEIGHBOURS TO TAKE ACTION WILL CUT CRIME!!!!!!!

WHAT WILL IT DO?

- 1** Identify local issues/ problems that matter to the Community
- 2** Develop initiatives to deal with the problems
- 3** Contact the relevant organisations to assist.

Would you like a neighbourhood watch in your road?



Would you like to know what crimes are being committed in your area and how to prevent them?

Would you be prepared to talk to 6 to 10 of your neighbours on an occasional basis?

Would you be prepared to inform the police of any suspicious activities in your area?

This is all the commitment required



If you are interested please contact your local
Police Beat Manager,
PC 3618 Shane Hawkings on 01934 638165

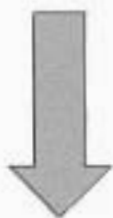
SHOP WATCH

WE ARE COMMITTED
TO WORKING IN
PARTNERSHIP WITH
THE POLICE.....



IF ANY OF OUR STAFF
WITNESS ANYTHING WHICH
AMOUNTS TO A CRIMINAL
OFFENCE OR ANTI-SOCIAL
BEHAVIOUR.....

A RECORD WILL BE MADE AND ALL
RELEVANT INFORMATION WILL BE
PASSED TO THE POLICE.



YOU HAVE BEEN
WARNED

ALCOHOL SALES

PLEASE NOTE THAT WE WILL NOT SELL
ALCOHOL TO ANY PERSON WE BELIEVE TO BE
UNDER 20 YEARS OLD WITHOUT PROOF OF
AGE

IN ADDITION ANY PERSON WE BELIEVE TO BE
PURCHASING ALCOHOL ON BEHALF OF PERSONS
UNDER 18 YEARS OF AGE WILL BE REFUSED
SERVICE AND WILL BE **BANNED** FROM THE
STORE!!!



POLICE NOTICE

**WARNING....WE ARE WORKING
IN THIS AREA.**

**POLICE OFFICERS IN PLAIN CLOTHES MAY BE OBSERVING
OR PATROLLING OFF-LICENSED PREMISES IN THIS AREA.**

**YOU WON'T KNOW THEY ARE POLICE OFFICERS
UNTIL YOU SEE THEIR ID. BY THEN IT WILL BE TOO
LATE!!!**

**IT IS AN OFFENCE TO BUY ALCOHOL IF YOU ARE
UNDER 18 OR TO BUY ALCOHOL FOR SOMEONE
ELSE WHO IS UNDER 18.**

**IF YOU ARE CAUGHT POSITIVE ACTION WILL BE
TAKEN!**

