## **Project Information**

<b>ProjectID</b>	<b>Date</b> 8/1/2004	Project Initiator Anthony Molina	IDS 840	<b>Supervisor Name</b> Powers	Supvinn 323
Shift Swing	<b>Beat</b> 11	Problem Type	L	Location Of Project Type	
<b>Problem Loc</b> Trailer Villa	ation Name	ion Name Problem Location Address 288 Broadway Problem Location Type Mobile Home Park			

## **Project Description**

Trailer Villa has a noticeably high volume of calls for service and officer initiated contacts. I plan lo work with management/ owners to reduce the calls for service and to better the quality of life for the residents of the park.

## Activities

8/31/20 <u>0</u> 4	I spoke with the Assistant Manager, Lorena Lopez She provided me with a map of the park, the rules and regulations, and a list of contact numbers for the manager and owner We spoke for about the project and I gave her a brief overview of what we'd like to help them accomplish She was very cooperative and said the rest of managemenl would be cooperative as well I spoke to Lopez about space 119 and the items of danger due to the broken glass and general mess She said she would make sure it was cleaned up The recently evicted someone from the space I spoke with her about the large items of furniture in their dumpster area She said they allow the residents to dispose of large items there She said she would find a better, more secure way of doing that	60	840
9/9/2004	I took a stolen M/C report today from the resident of #93 Before I took the report I looked at the calls for the residence and noticed it was one of the high ones at 5 for the year Most of them were DV calls I asked the resident about the OV calls He said his exgirlfriend whom he had the DV with had left a few months ago and he has not had problems with her since I made him aware that I was taking a closer look at the units with high calls for service	15	840
9/22/2004	Aaron, Richard, and I sat down with both managers and the owner for an initial meeting. They were all receptive We informed them about the CFMH program which they plan to attend We advised them about some CPTED issues They plan on continuing to follow-up with SDG&E about putting up more lights They addressed some problem residents. The owner added his own ideas on how to deal with some of the issues regarding residents' disposal of large Items. He plans to put up a gated area for large disposal items. The manager will foilow-up with Richard to set up a block party for residents. Overall the meeting went very well. They are onboard on wanting to improve the park.	90	840

9/15/2004	I spoke with Jeanette (manager) and setup an appointment to meet with her and Lorena Aaron Anderson and I wilt be meeting with them at Trailer Villa on 9-22-04. Richard Pruess might be able to attend. We plan to discuss the units with high calls. CPTED, and other items	20	840
9/15/2004	I spoke with Aaron about the meeting I setup with Jeanette He said he would print me out an updated calls for service sheet for the last quarter	20	840
9/17/2004	I looked at the calls for service for the fast quarter. The appeared higher than the quarter before it. But I noticed 7 of the 35 calls were "follow-up" responses. I believe they were all tied into following up for the project. That would bring the calls back down to be similar to the last quarters. The same units Kept showing up on the updated calls for service and it seemed the highest call was for DV related incidents.	0	840
9/9/2004	i spoke with the owner's son, Zac He said he handles most of the legal affaire regarding Traiier Vilia and other properties his father owns He would be the one to keep in the loop as far as what changes need to be made He was very receptive to what I had to say He said they look at this as a positive thing They are willing to make necessary adjustments He believes a lot of Traiier Villa's problems are centered around particular residents and the drug issue. He would be more than willing to evict problem people as long as there are legal means He is going to be away for a month. I explained I plan to conduct some preliminary analysis and would like to set a meeting to talk about some issues	30	840
	Zac also said the lighting issue was brought to his attention a couple of days ago by his manager He will look into it right away		
9/8/2004	I looked at the calls for service and observed they were not centered on one particular type of crime. They were pretty much spread across the board However, there are several units that are responsible for high calls I read through the reports and identified some of the units responsible for high calls and what the calls/reports were about I made a list of questions regarding the units to ask the management on our next meeting. I noted that some of the reports I read through indicated the tenants of some of the high call units were moving I'm going to confirm with management whether or not they actually moved #62 and #139 for example have supposively moved and it appears we have not received calls for them since the apparent relocation	60	840
9/2/2004	I drove through the park late at night I observed management had space 119 cleaned up of the dangerous debris I also noticed they had the large items of furniture removed from the dumpster area It seems they are almost done painting parking spaces Lopez has been been spending much of her own time doing this. The parking areas look much cleaner than when I initially drove through and took photos in July Lopez said they will be taking much more firm aproach on how they handle abandoned vehicles and general parking.	0	840

9/5/2004	I spoke with the manager, Jeanette Greaney. She said she already spoke with Agent Mendoza about the project and would be willing to cooperate to make her park a better place to live. She said she could provide me with information on the part! and the problems she felt they faced. She said the owners would be cooperative. She is already in the process of trying to make some changes. I will be calling herlo set up a meeting with her and (he owner.	20	840
10/5/2004	I've identified some of the "problem units" and have begun talking one on one to them  I spoke with #24 and #105 which are related A significant portion of CFS come from them. Most involve a 15 yr old girl named Jade #24 is grandmother/legal gaurdian #105 is step father. She frequently runs away. Stepfather was cooperative and allowed me to search his trailer after I informed him I heard allegations from the grandmother that he allows Jade to use drugs. I did not find any narcotics or paraphernalia when I searched. The grandmother in #24 said she has land in Fresno and will be moving with Jsde to provide her a more peaceful upbringing. I will foilowup with management to see if she is moving.  Unit 24 and 105 are related. I spoke wiih both halves which have long stem family issues.	60	840
10/16/2004	I spoke with #68 which has a high CFS ft sounds like the two roommates get afong fine. According to them they are calling frequently because of one of their adult daughters who constantly comes to their home and starts arguments and gets violent. I spoke with them about a restraining order. She is considering it. I will foilowup with that	30	840
11/13/2004	Trailer Villa put on a biock party so that we could speak with them about the project. Aaron and Richard Preuss attended with me. I advised residents about the survey I planned on passing out	60	840
11/14/2004	Worked on a survey to pass out to residents	30	840
11/8/2004	I stopped by unit 24 to follow-up with Jade and her grandmother, Geraldine Honeywell. They are supposed to be moving to Fresno. Geraldine said Jade has been going to rehab and her medicine is working fine	20	840
11/29/2004	Completed the survey and sent it to Aaron for processing and translation.	30	840
1/19/2005	I called and spoke with the Mesa Police Dept in Arizona about their crime free programs I sent some CD's to them to have their programs copied They said we can manipulate the mobile home one and use ft with their permission.	30	840

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1/20/2005	1 spoke with the SDSO COPPS office They directed me to the Alpine Office to inquire about the mobile home crime free program. Currently it's the only one being used in the county. 1 left a message with the deputy in charge of it When she calls back 1 will try to get a copy from her	45	840
1/15/2005	1 received the surveys after translation 1 passed out 100 of 150 Most of them I handed out to the resident Some I placed in mailboxes	60	840
1/13/2005	t spoke with the owner's son, Zac. I followed up and made sure he was aware of the Crime Free Lease Addendum I provided to the Asst Manager t faxed it to him. He is going to make sure all prospective residents sign it.	30	840
1/21/2005	i spoke with the manager again because I did not see the street lights put up It has beer) a while since they said they were going to put them up. They said SDGE was the hold up. I called SDGE and spoke with the Rep in charge of their area Me said they are on the list but currently the schools are taking precidence. He plans to put Trailer Villa's up in 6 weeks 1 will follow up	45	840
1/7/2005	1 spoke with management about putting up "no tresspass" signs and writing a letter authorizing arrest for tresspassers She said she would work on it	30	840
1/20/2005	The manager called me She finished the letter authorizing CVPD to arrest tresspassers 1 will pick it up and turn it in	15	840
1/18/2005	Richard Preuss provided me with the number for a company out of Sante Fe Springs, "Zumar Inc" that makes signs. They have already made no tresspass signs for people in our city. 1 called. They have them on file. They cost about \$25 each plus shipping. Trailer Villa needs four. 1 called and told the manager. She said they'd be willing to get them. 1 am verifying the signs are acceptable by the city.	60	840
1/28/2005	! spoke with Barbara from SDSO Santee She is putting on a CFMH meeting coupled with Mobile Housing on Feb 16th She invited me to attend She faxed me an agenda It is the same as out class She explained the lawyer who speaks specializes in Mobile Residency Laws That is the major difference I'm looking to see if we can start the CFMH for mobile homes here in CV	30	840
1/29/2005	1 finished handing out all of the surveys at Trailer Vttia	60	840
1/10/2005	i followed up with the managers about evictions. They said they have one in progress right now	15	840

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2/18/2005	I talked to Saily of DVRT about doing some follow-up with units at the park I told her I would speak with the units we have DV calls at and let them know I'm going to have her call and talk with them She said she would be willing to help with that	15	840
2/25/2005	i spoke with John Stedman about the survey results. Traffic Speed and drugs were at the top of the list of concerns. John suggested speed bumps to deter people cutting through I'll talk to the management about that	20	840
2/18/2005	I checked the CV Muni Code and verified the tresspass signs previously made by Zumar Industries are still current and usable	15	840
2/3/2005	I spoke with Don Johnon of Code Enforcement He said he did an inspection at Trailer Villa In regards to their electrical work. He said there may be some serious issues 1 will be meeting with him later	15	840
2/4/2005	1 spoke with the manager over the phone She said they finished evicting #93 She also said they were going to issue a letter to another problem unit for eviction She said she provided CVPD with a letter authorizing enforcement of trespassers on the property.	20	840
2/25/2005	1 spoke with Trailer Villa Manager She said she would order the tresspass signs immediately They'll cost about \$25 each plus \$5 shipping each. The manager said they already have a maintenance person to take care of putting them up when they receive them.	30	840
	She also told me they are going to evict Edward Serdl who in Unit 105 That unit is very high for calls for sen/ice. Plus, it is related to unit 24 and they constantly have problems with eachother. Hopefully this will cut down the cafls on both units		
	The manager also said she thinks the owner fixed the problems with the electrical setup after being contacted by Code Enforcement.		
3/30/2005	1 spoke with the manager, Jeannette She said the owner did not want to order the tresspass signs right away. He is going to check with some of his printers to see if they could do them cheaper, 1 advised her to get the signs as quickly as possible She added that #105's evicition was complete and he moved out	15	840
3/14/2005	I went through last months calls for service printed out by Dispatch.	30	840
3/23/2005	I stopped by the Trailer Park office and spoke with the asst manager, Lorena She said they had not ordered the tresspass signs yet. She could not locat the phone number for zumar industries 1 told her 1 would get the number again and give it to her She updated me on the progress of the eviction for space 105. She updated me on the new tenants in space 93 She said they were screened much better than the previous tenant and have been pretty quiet 1 spoke with her about my plan to have DVRT contact the units with multiple DV calls.	30	840

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3/24/2005	Hooked up the number for Zumar Industries I called Lorena and provided it to her	15	840
3/24/2005	I spoke with Nancy and asked her if she could provide me with a printout showing which units had more than one DV over the past year	10	840
3/28/2005	I spoke with John Stedman He provided me with the information on units with more than one DV call There were only three. None of them had many recent calls i found out one was just evicted	15	840
3/30/2005	i stopped by unit 69 to talk about the DV calls they've had No one was home. ! spoke with the residents in #63. They said the DV calls in the past involved an adult daughter who kept coming by causing problems I remembered speaking with them about this in the past and advising they get a restraining order. The resident told me she got a restraining order and the daughter no longer comes around	15	840